



Getting Started

Compaq Tablet PC TC1000

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November 2002

This guide explains how to set up your hardware and software, begin using the tablet PC and an optional tablet PC keyboard, troubleshoot problems, and contact customer support if you need assistance. The last chapter introduces you to the exterior features of the tablet PC and tablet PC keyboard.

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Using This Guide

This preface explains how to interpret the symbols and text styles in your tablet PC documentation.

Warnings, Cautions and Notes

Warnings and cautions contain important information that can protect you, your work, and your system. Always read warnings and cautions.

Notes contain additional information about a topic. Some notes provide basic information for inexperienced users. Others provide technical information for advanced users.

The following icons identify warnings, cautions, and notes.



WARNING: The information in a warning protects against bodily harm or loss of life.



CAUTION: The information in a caution protects against damage to your work, your tablet PC, or an optional external device.



The information in a note provides supplementary details for inexperienced or advanced users.

Text Styles

Some text in your tablet PC documentation is styled typographically to help you interpret the information it contains. For example, keyboard keys are styled like this: **shift**. Buttons that display on the screen are styled like this: Next button.

The following table identifies and explains the text styles used in your tablet PC documentation.

Style	Explanation
keys	Identifies a key, such as enter , on an optional keyboard. A plus sign (+) between 2 or more keys indicates that they are a key combination. To use most key combinations, press and hold the first key, press and hold each succeeding key, then release all the keys simultaneously. Unless you are instructed to do so, do not press the keys in a key combination simultaneously.
commands	Identifies characters you are asked to type. For example, to visit the Compaq Web site, you would type <code>http://www.compaq.com</code> into the address field on your Web browser.
Initial Capital Letters	Identifies words that appear on the screen. For example, in a procedure for displaying an icon on the taskbar, you might be asked to select a Show Icon On The Taskbar check box.

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Setting Up the Tablet PC

To set up a tablet PC and optional tablet PC keyboard, follow the instructions below. To set up a tablet PC with an optional standard USB keyboard, see “Setting Up Tablet PC Hardware with a Standard USB Keyboard,” last in this chapter.

Setting Up Tablet PC Hardware with a Tablet PC Keyboard

During the hardware setup, you will:

1. Unzip and open the portfolio that contains the tablet PC and tablet PC keyboard.
2. Insert the battery pack into the tablet PC so the battery pack can charge.



CAUTION: To prevent unsuccessful software installations or modifications, do not run the tablet PC on the battery pack while you are setting up or modifying system software.

3. Position the tablet PC and keyboard so the system can be used as a notebook.
4. Connect the tablet PC to external power.
5. Turn on the tablet PC.

To set up the pen and the tablet PC software, proceed to “Setting Up the Pen” and “Setting Up the Software,” later in this chapter.

If you need help during any hardware or software setup procedure, see Chapter 3.

For more information about any exterior hardware feature on the tablet PC or the tablet PC keyboard, see Chapter 4.

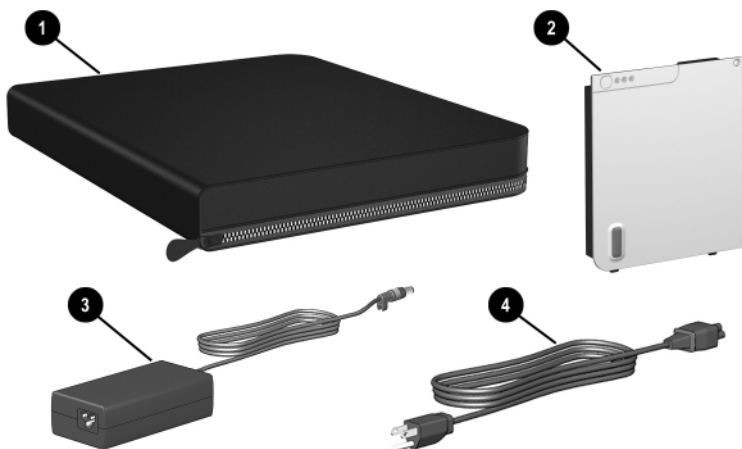
Before You Begin

To set up the tablet PC, tablet PC keyboard, and battery pack, you need the:

- ❶ Portfolio containing the tablet PC and the tablet PC keyboard
- ❷ Battery pack
- ❸ AC adapter
- ❹ Power cord



If you are setting up the tablet PC without a tablet PC keyboard, see “Setting Up Tablet PC Hardware with a Standard USB Keyboard,” last in this chapter.



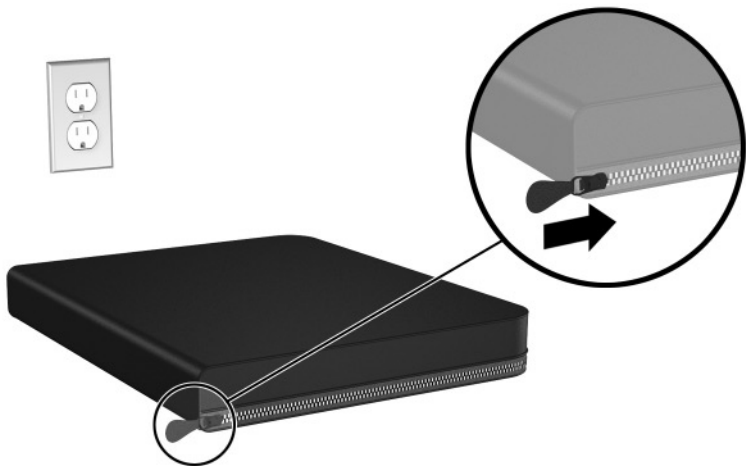
Identifying setup hardware (AC adapters and power cords vary by region.)

Opening the Portfolio

To access the tablet PC and keyboard for hardware setup, unzip and open the portfolio, but do not detach it. The portfolio protects the screen and keyboard during the setup process.

Unzipping the Portfolio

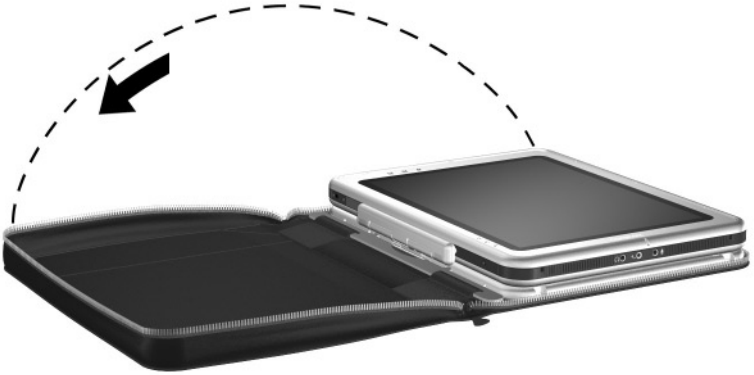
1. Place the portfolio containing the tablet PC and keyboard on a flat surface near an electrical outlet.
2. Unzip the portfolio completely.



Unzipping the portfolio

Opening the Portfolio

Open the portfolio so that it lies flat.



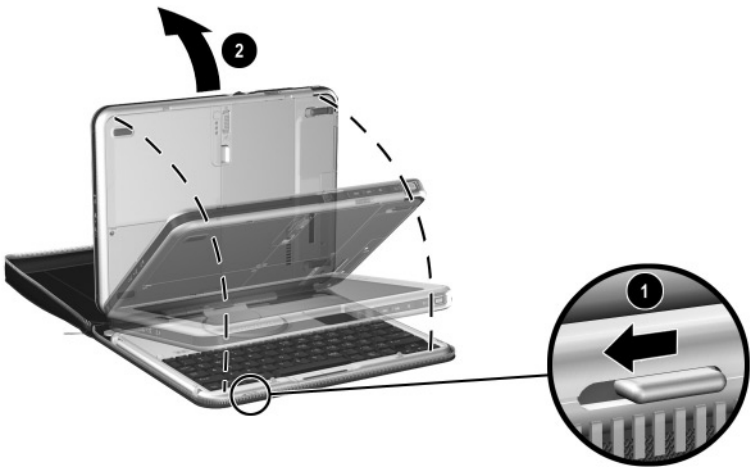
Opening the portfolio

Opening the Tablet PC and Keyboard

The tablet PC and keyboard ship latched in the closed position.

To open the tablet PC and keyboard without detaching the tablet PC from the keyboard:

1. Turn the assembly (the portfolio, tablet PC, and keyboard) so the empty side of the portfolio is facing away from you.
2. Push the keyboard latch firmly to the left to unlock the tablet PC from the keyboard ❶. Then slide and hold the keyboard latch to the left as you raise the edge of the tablet PC that is facing you ❷.
3. Continue raising the edge of the tablet PC until the tablet PC is perpendicular to the keyboard, with the back of the tablet PC facing you.



Unlatching and opening the tablet PC and keyboard

Inserting the Battery Pack

You will insert the battery pack into the back of the tablet PC.

1. To position the assembly (the portfolio, tablet PC, and tablet PC keyboard) for the insertion:
 - a. Turn the assembly so the tablet PC screen and the empty side of the portfolio face toward your left.



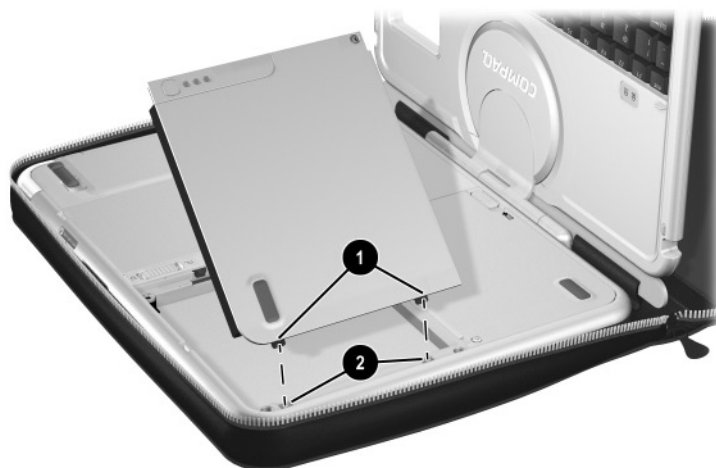
Positioning the assembly for the battery pack insertion

- b. Tilt the assembly toward the left side of the portfolio until the tablet PC screen is face down and the keyboard is perpendicular to the tablet PC.



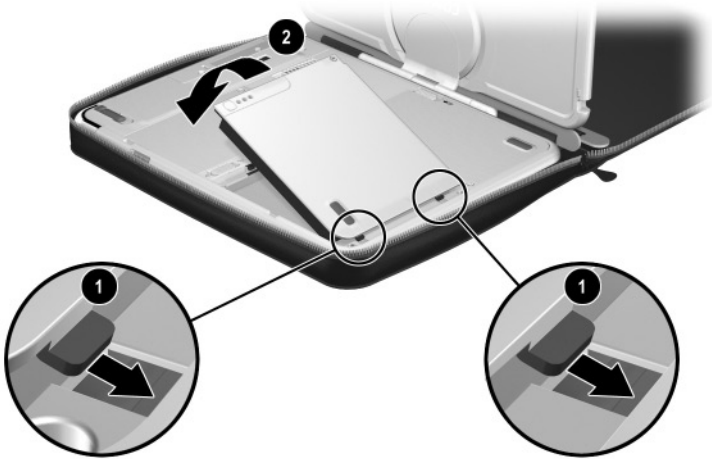
Tilting the assembly so the screen is face down

2. Align the 2 rectangular tabs **1** on the battery pack with the 2 rectangular alignment slots **2** on the battery bay of the tablet PC.



Aligning the battery pack tabs with the battery bay alignment slots

3. Insert the 2 alignment tabs on the battery pack into the 2 alignment slots on the battery bay of the tablet PC ❶.
4. Tilt the battery pack downward until it snaps into place ❷.



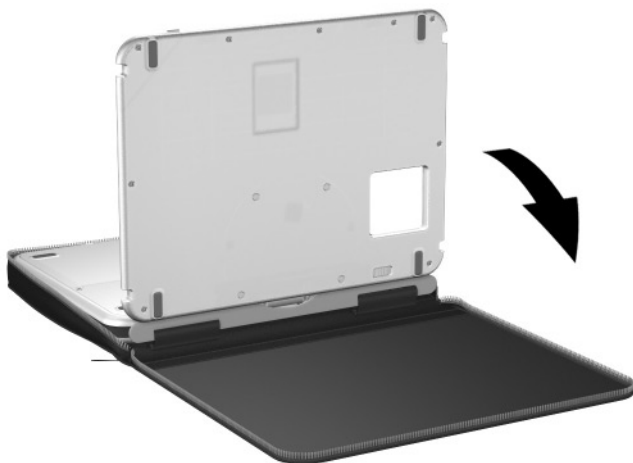
Inserting the battery pack

The battery pack begins to charge as soon as the tablet PC is connected to external power. Instructions for connecting the tablet PC to external power are provided later in this section.

Setting Up the Tablet PC and Keyboard as a Notebook

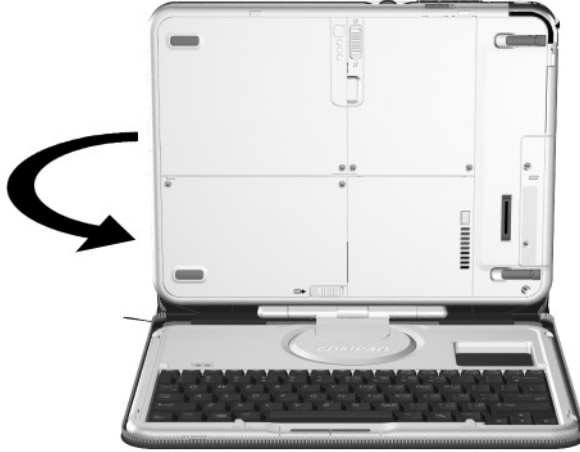
To set up the tablet PC and keyboard like a notebook:

1. With the tablet PC keyboard perpendicular to the tablet PC and facing away from you (as shown below), tilt the keyboard downward until the keyboard is lying flat and facing you. The tablet PC will be perpendicular to the keyboard, with the back of the keyboard facing you.



Tilting the tablet PC and keyboard toward the notebook position

2. Turn the assembly so the keyboard and the back of the tablet PC face you.



Turning the assembly so the keyboard and the back of the tablet PC face you

3. Rotate the tablet PC on the rotation disc counterclockwise until it snaps into place facing the keyboard.



Rotating the tablet PC toward the front of the keyboard

4. To tilt the tablet PC screen to a comfortable viewing angle, gently push back on the top of the tablet PC.



Adjusting the tablet PC screen

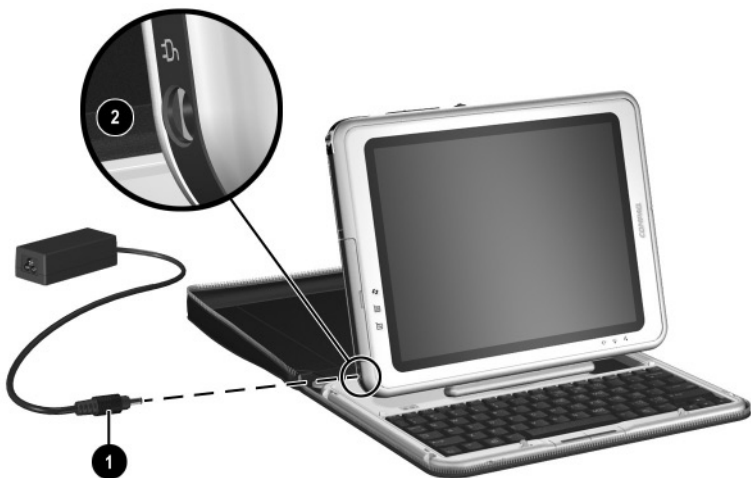
Connecting the Tablet PC to External Power



CAUTION: To prevent file corruption and be sure that the correct drivers load, do not turn on the tablet PC for the first time while it is docked in an optional tablet PC docking station.

To connect the tablet PC to external AC power using the AC adapter:

1. Plug the AC adapter cable **1** into the AC power connector **2** on the tablet PC.



***Plugging the AC adapter cable into the AC power connector
(AC adapters vary by region.)***

2. Plug the power cord into an electrical outlet ❶ and into the AC adapter ❷.

When the tablet PC receives AC power:

- ❑ The AC adapter light ❸ turns on.
- ❑ The battery pack begins to charge and the battery light ❹ turns on. When the battery pack is fully charged, the battery light turns off.



Plugging the power cord into the AC adapter and an electrical outlet (AC adapters, power cords, and electrical outlets vary by region.)

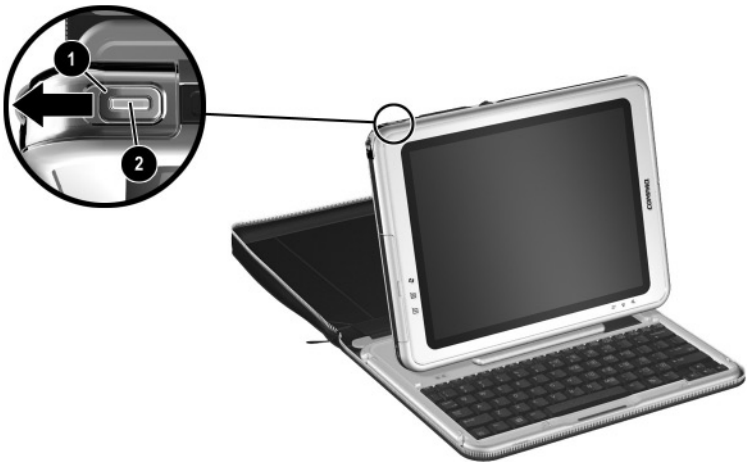
Turning On the Tablet PC

To turn on the tablet PC, slide and release the power switch ❶. When the tablet PC is on:

- The power/standby light ❷ turns on.
- You are prompted to begin software setup.

Instructions for software setup are provided in “Setting Up the Software,” later in this chapter. Before beginning software setup, Compaq recommends that you set up the tablet PC pen so you can use the pen during software setup. Instructions for setting up and using the pen are provided in “Setting Up the Pen,” next in this chapter.

If the tablet PC does not turn on, see Chapter 3.



Turning on the tablet PC

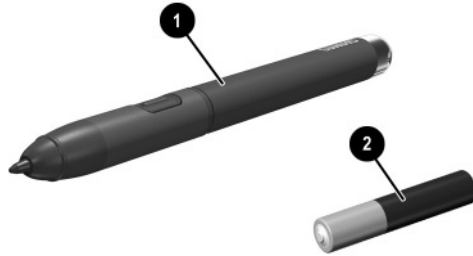
Setting Up the Pen

To set up the pen, you will:

1. Insert the pen battery into the pen.
2. Prepare to enter information with the pen.
3. Calibrate the pen for your personal use.

Before You Begin

To set up the pen, you will need the pen ❶ and the AAAA pen battery ❷. Both are included with the tablet PC.



Identifying the pen and the pen battery

Inserting the Pen Battery

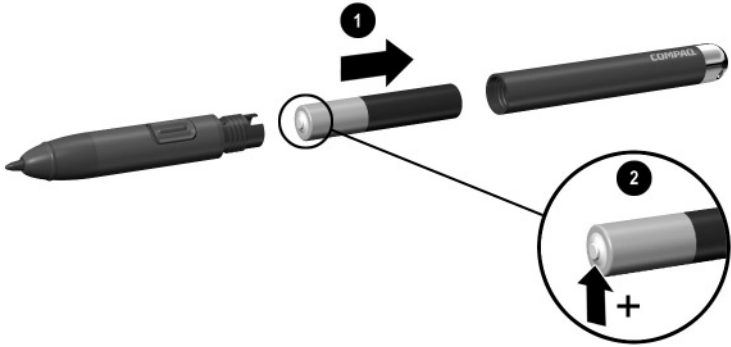
To insert the pen battery into the pen:

1. To open the pen, unscrew the pen tip end of the pen barrel from the pen tether eyelet end of the pen barrel. (The circuit board in the pen tip end of the pen is visible.)



Opening the pen

2. Insert the AAAA battery included with the tablet PC into the tether end of the pen with the positive pole (+) facing outward (toward the pen tip) ❶.



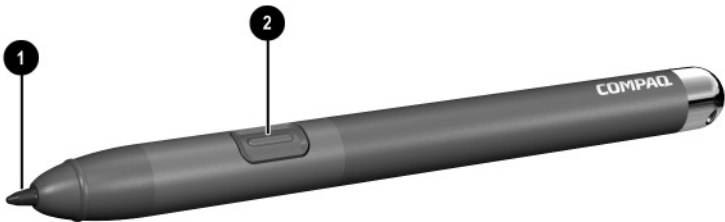
Inserting the pen battery

3. To close the pen, screw the pen tether eyelet end of the pen barrel onto the pen tip end of the pen barrel. (The positive end of the battery ❷ touches the circuit board in the pen tip end of the pen.)

Entering Information with the Pen

Identifying the Pen Tip and Pen Button

The pen interacts with the tablet PC whenever the tip of the pen **1** is within 0.5 inch (1.27 cm) from the screen. The pen button **2** emulates the functions of the buttons on an external mouse.



Identifying the pen tip and pen button

Holding the Pen

Hold the pen as if you were handwriting with a standard pen or pencil. Position your hand on the pen so that you will not accidentally press the pen button.

As you monitor the movements of the pen, focus on the pointer on the screen, not on the tip of the pen.

Performing Mouse Clicks with the Pen

To select an item on the screen as you would with the left button of an external mouse, tap the item with the tip of the pen.

To double-click an item on the screen as you would with the left button of an external mouse, tap the item twice with the tip of the pen.

To select an item as you would with the right button of an external mouse, press and hold down the pen button, then tap the item with the tip of the pen.

Performing Other Procedures with the Pen

In addition to emulating mouse clicks, the pen can be used for the following tasks:

- To display the pointer location, hold the pen tip immediately over any location on the tablet PC screen without touching the screen with the pen tip.
- To display the menu options related to an item on the screen, hold the pen tip immediately over the item without touching the screen with the pen tip.
- To write with the pen, write on the screen with the tip of the pen.
- To press a pen-activated button, tap the button with the tip of the pen.
- To reactivate the pen, tap the pen tip anywhere on the tablet PC screen. (To extend the life of the pen battery, the pen becomes inactive if it does not interact with the tablet PC for approximately 14 minutes.)

Calibrating the Pen

The pen can function at the default calibration or at a calibration set by another user. However, Compaq highly recommends that you use the pen only while it is calibrated to your personal handwriting and mouse action motions. Calibration optimizes pen performance for all users and particularly for left-handed users.

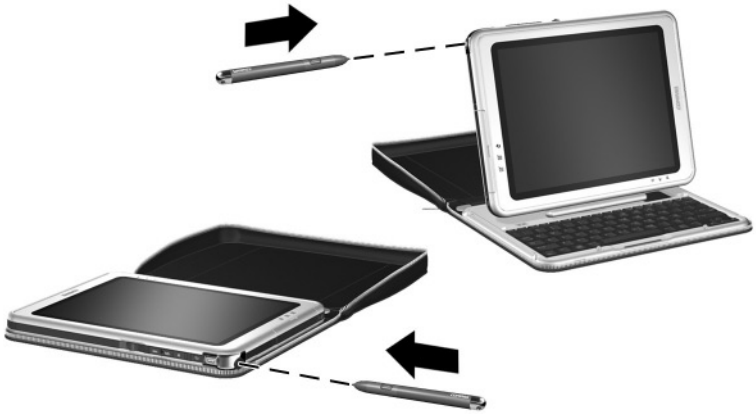
To calibrate the pen, select Start > Control Panel > Printers and Other Hardware icon > Tablet and Pen Settings window > Pen Options tab, then follow the instructions on the screen.

As you perform the calibration:

- Tap the pen in the exact center of each of the calibration markers. The calibration markers are displayed on the screen as plus signs (+).
- Be sure to calibrate the pen for use in both portrait and landscape orientations.
- You can display information about any setting in the Tablet and Pen Settings window by selecting the question mark button in the upper right corner of the window, then selecting a setting. A definition, explanation, or procedure is displayed.

Using the Pen Holder

To protect the pen when you are not using it, insert the pen, tip first, into the pen holder on the tablet PC.



Inserting the pen into the pen holder

Setting Up the Software

A prompt to set up your software is displayed on the screen when the tablet PC is turned on for the first time.

Before responding to the prompt and proceeding through the online instructions, read the following caution and other installation information.



CAUTION: To prevent file corruption and be sure that the correct device drivers install, during software setup:

- Do not unplug the tablet PC from the electrical outlet.
 - Do not shut down the tablet PC.
-
- When you are prompted to press the **F10** key, you must press the **F10** key on a keyboard attached to the tablet PC. The keyboard can be either a tablet PC keyboard or a standard USB keyboard. You can respond to all other prompts with the tablet PC pen or either keyboard.



Identifying the F10 key on a tablet PC keyboard

- After you begin the software setup, you must complete the entire process without interruption. Setup time varies from about 10 minutes on single-language models to more than 30 minutes on multiple-language models.
- If you are prompted to select a language, choose carefully. The languages that you do not choose are deleted from the system and cannot be restored during the installation.
- When you are prompted to accept the End User License Agreement, you must choose Accept to continue the software setup.



During setup, it is normal for some tablet PC models to pause occasionally for up to 2 minutes and to restart several times. These pauses and restarts occur only during initial software setup. They will not occur during standard Windows startups.

Turning Off the Tablet PC

Turn off the tablet PC by following the Windows shutdown procedure: Select Start > Shut Down > Shut down.

If the tablet PC does not respond to the Windows shutdown procedure, see the “Is the System Unresponsive” section in Chapter 3.

Cleaning the Screen



WARNING: To prevent electric shock or damage to components, do not attempt to clean the tablet PC until you:

- Shut down the tablet PC.
- Disconnect the tablet PC from external power.
- Disconnect all powered external devices from the tablet PC.



CAUTION: Do not spray liquids on the tablet PC or an optional tablet PC keyboard. Household solvents can permanently damage tablet PC and tablet PC keyboard surfaces, and any liquid can damage the internal components of the tablet PC or a tablet PC keyboard.

To remove smudges and lint, clean the screen with a soft, lint-free cloth dampened with water or a glass cleaning liquid. Antistatic screen cleaner or premoistened antistatic wipes may also be used.

Protecting the Tablet PC from Power Surges

To protect the tablet PC from the power surges that may be caused by an uncertain power supply or an electrical storm:

- Plug the tablet PC power cord into an optional, high-quality surge protector.
- Provide surge protection on the cable that connects the modem to the telephone line.
- During an electrical storm, run the tablet PC on battery power or shut down the tablet PC and disconnect the power cord.

Surge protectors are available from most computer or electronics retailers.

Obtaining Ergonomic and Safety Information

To learn more about protecting yourself, your work, and your tablet PC from electrical and other risks:

- Read the ergonomic and safety information in the *Safety & Comfort Guide*. The *Safety & Comfort Guide* is provided on the Compaq Web site at <http://www.compaq.com> and on the *Documentation Library* CD included with the tablet PC.

For information about using the *Documentation Library* CD, see Chapter 2, “Using the Documentation Library CD” section.

- Read the following warning.



WARNING: This is a Class B digital device, pursuant to Part 15 of the FCC Rules. For more Class B information, refer on the *Documentation Library* CD to *Regulatory and Safety Notices*. To reduce the risk of personal injury, electric shock, fire, or damage to the equipment:

- Do not disable the power cord grounding plug. It is an important safety feature.
- Plug the equipment into a grounded (earthed) electrical outlet that is easily accessible at all times.
- Disconnect power from the equipment by unplugging the power cord from the electrical outlet.
- Do not place anything on power cords or cables. Arrange them so that no one may accidentally step on or trip over them.
- Do not pull on a cord or cable. When unplugging a cord from an electrical outlet, grasp the cord by the plug.

Setting Up Tablet PC Hardware with a Standard USB Keyboard

To set up a tablet PC with an optional standard USB keyboard, follow the instructions below. To set up a tablet PC with a tablet PC keyboard, see “Setting Up Tablet PC Hardware with a Tablet PC Keyboard,” first in this chapter.

During the hardware setup, you will:

1. Remove the tablet PC from the portfolio.
2. Insert the battery pack into the tablet PC so the battery pack can charge.



CAUTION: To prevent unsuccessful software installations or modifications, do not run the tablet PC on the battery pack while you are setting up or modifying system software.

3. Connect the tablet PC to external power.
4. Connect an optional USB keyboard to the tablet PC so the keyboard can be used during software setup.

During software setup you are prompted to press the **F10** key on an optional keyboard attached to the tablet PC. The keyboard can be either a tablet PC keyboard or a standard USB keyboard. You can respond to all other software setup prompts with the tablet PC pen or either keyboard. A standard USB keyboard can be purchased from your Compaq dealer or from most computer retailers.

5. Turn on the tablet PC.

To set up the pen and the tablet PC software, proceed to “Setting Up the Pen” and “Setting Up the Software,” earlier in this chapter.

If you need help during any hardware or software setup procedure, see Chapter 3.

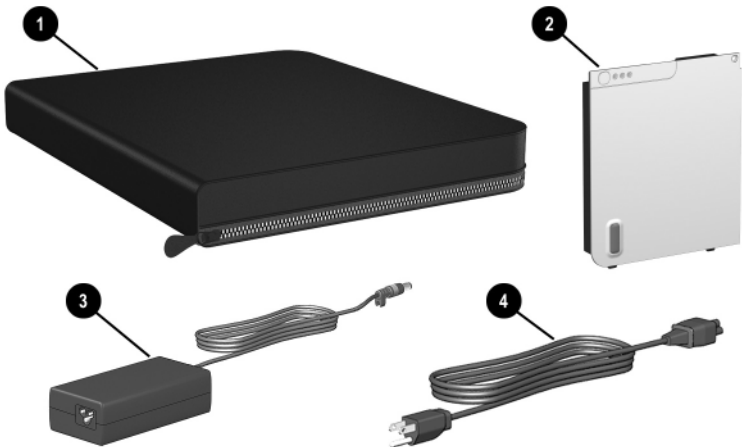
For more information about any exterior hardware feature on the tablet PC or the tablet PC keyboard, see Chapter 4.

Before You Begin

To set up the tablet PC and battery pack, you need the:

- ❶ Portfolio containing the tablet PC
- ❷ Battery pack
- ❸ AC adapter
- ❹ Power cord

To set up the tablet PC software, you will also need an optional standard USB keyboard.



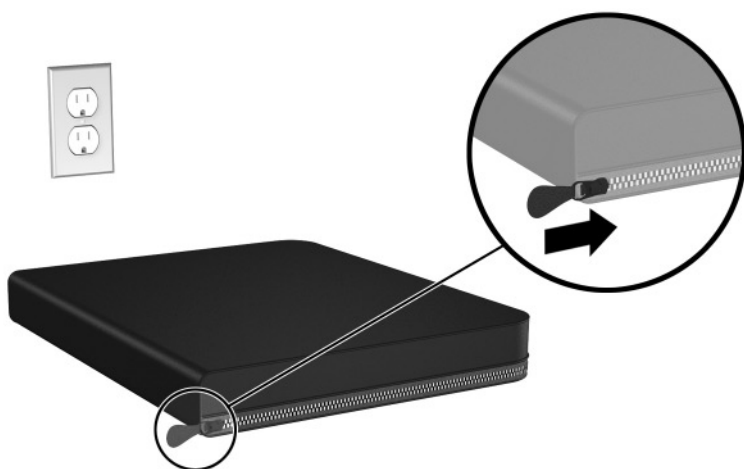
Identifying setup hardware (AC adapters and power cords vary by region.)

Opening the Portfolio

To access the tablet PC for hardware setup, unzip and open the portfolio, but do not detach it. The portfolio protects the screen during the setup process.

Unzipping the Portfolio

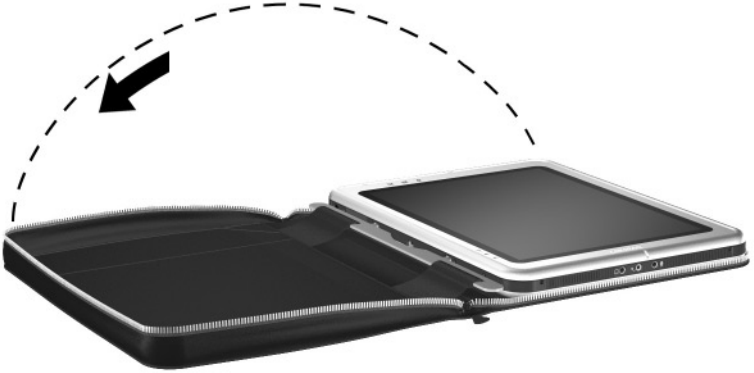
1. Place the portfolio containing the tablet PC on a flat surface near an electrical outlet.
2. Unzip the portfolio completely.



Unzipping the portfolio

Opening the Portfolio

Open the portfolio so that it lies flat.

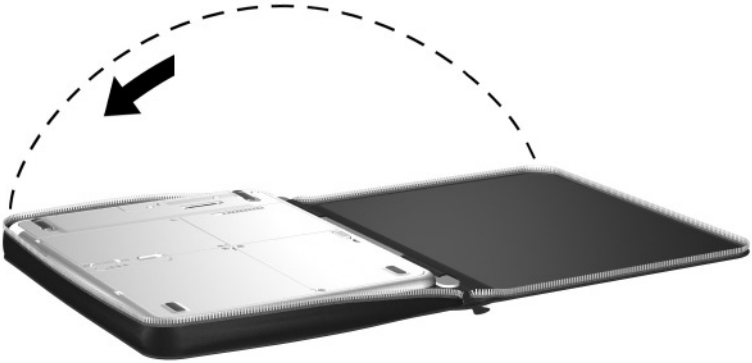


Opening the portfolio

Inserting the Battery Pack

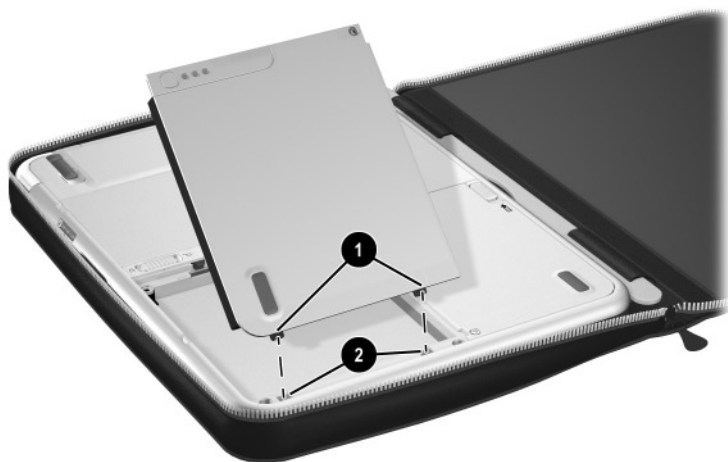
You will insert the battery pack into the back of the tablet PC.

1. If the tablet PC is front side up, turn the tablet PC over so that it is front side down.



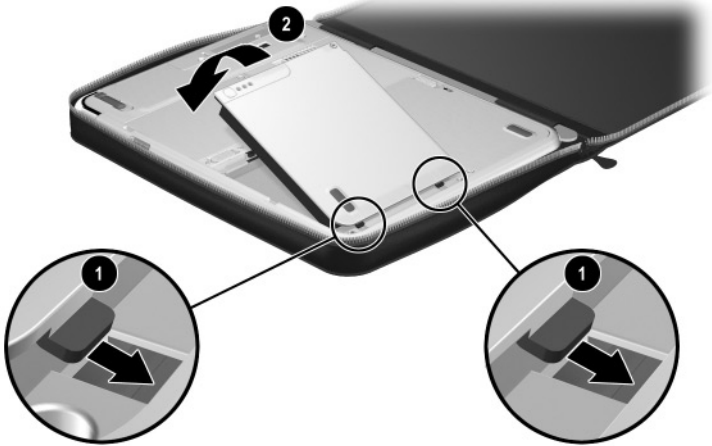
Positioning the tablet PC for the battery pack insertion

2. Align the 2 rectangular tabs ❶ on the battery pack with the 2 rectangular alignment slots ❷ on the battery bay of the tablet PC.



Aligning the battery pack tabs with the battery bay alignment slots

3. Insert the 2 alignment tabs on the battery pack into the 2 alignment slots on the battery bay of the tablet PC ❶.
4. Tilt the battery pack downward until it snaps into place ❷.



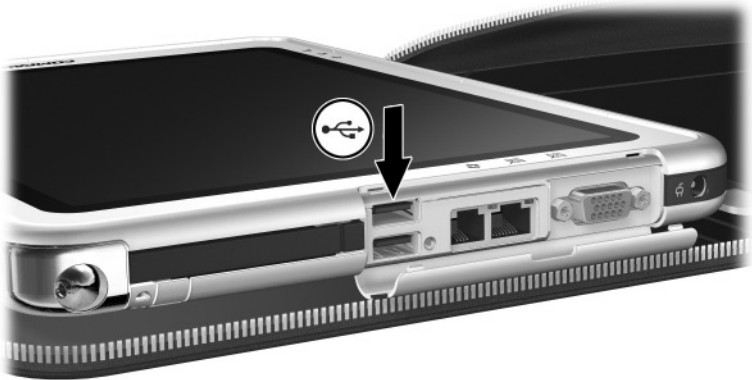
Inserting the battery pack

The battery pack begins to charge as soon as the tablet PC is connected to external power. Instructions for connecting the tablet PC to external power are provided later in this section.

Connecting a Standard USB Keyboard

To connect an optional standard USB keyboard to the tablet PC, swivel the cover that protects tablet PC connectors downward, then connect the keyboard cable to the USB connector on the tablet PC.

For additional USB keyboard information, refer to the documentation included with the keyboard.



Identifying the USB connector on the tablet PC

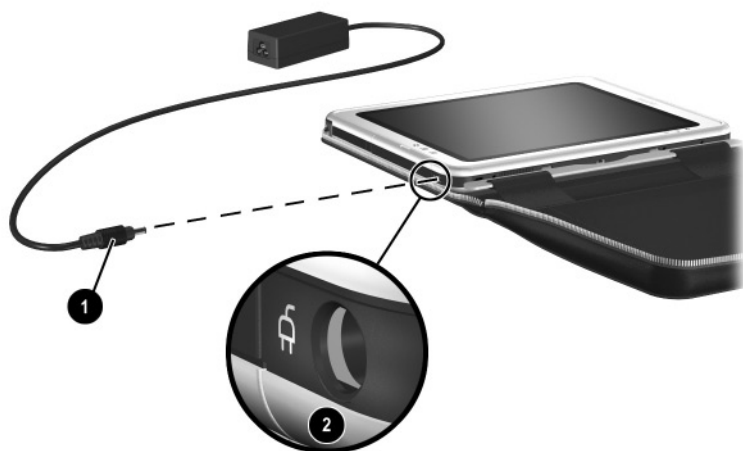
Connecting the Tablet PC to External Power



CAUTION: To prevent file corruption and be sure that the correct drivers load, do not turn on the tablet PC for the first time while it is docked in an optional tablet PC docking station.

To connect the tablet PC to external AC power using the AC adapter:

1. Plug the AC adapter cable ❶ into the AC power connector ❷.

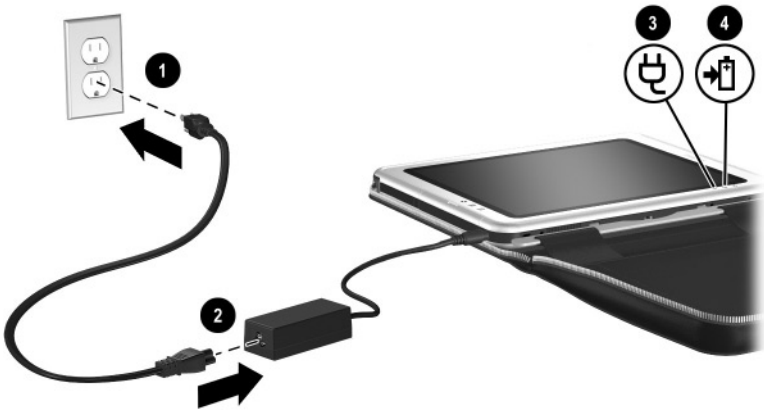


Plugging the AC adapter cable into the AC power connector

2. Plug the power cord into an electrical outlet ❶ and into the AC adapter ❷.

When the tablet PC receives AC power:

- ❑ The AC adapter light ❸ turns on.
- ❑ The battery pack begins to charge and the battery light ❹ turns on. When the battery pack is fully charged, the battery light turns off.



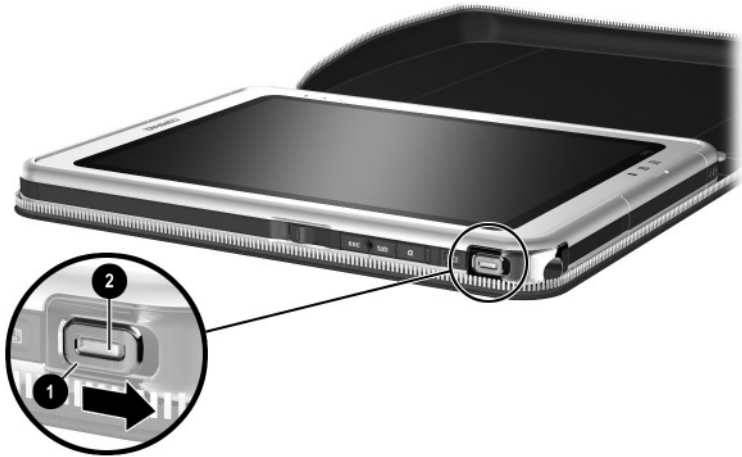
Plugging the power cord into the AC adapter and an electrical outlet (AC adapters, power cords, and electrical outlets vary by region.)

Turning On the Tablet PC

To turn on the tablet PC, slide and release the power switch ❶. When the tablet PC is on:

- The power/standby light ❷ turns on.
- You are prompted to begin software setup.

If the tablet PC does not turn on, see Chapter 3.



Turning on the tablet PC

Continuing the Setup

After you have turned on the tablet PC, follow the instructions under “Setting Up the Pen” and “Setting Up the Software” earlier in this chapter.

Compaq recommends that you set up the Tablet PC pen before setting up software so you can use the pen during software setup.

Beginning to Use the Tablet PC

Selecting Regional Settings

All the regional settings, such as time and keyboard language, that you skipped or set during software setup can be set or changed in the operating system. Supplementary settings, such as date and currency formats, can also be set.

To access these regional settings, which are in the Regional Options window, select **Start > Control Panel > Date, Time, Language and Regional Options** icon.

For information about selecting regional settings, open the Regional Options window, select a task or a Control Panel icon, then use context-sensitive Help. To use context-sensitive Help, select the question mark button in the upper right corner of the window, then select an item. A definition, explanation, or procedure is displayed.

Selecting Screen Settings

Compaq highly recommends that you use the default screen resolution setting of 1024 x 768 pixels. This setting optimizes the display and operation of tablet PC features for most users.

To access other screen settings, including screen savers and color quality, select **Start > Control Panel > Appearance and Themes** icon > **Display** icon.

To display information about any setting in the Display Properties window, select the question mark button in the upper right corner of the window, then select a setting. A definition, explanation, or procedure is displayed.

Taking the Product Tour

The Compaq Tablet PC Product Tour provides an on-screen overview of the tablet PC and of many optional tablet PC accessories, including a tablet PC keyboard, a tablet PC docking station, and a Deluxe Portfolio. Detailed instructions for using the tablet PC and accessories are also included.

To access the Product Tour:

1. Open Windows Explorer. To open Windows Explorer from the Start button, select Start > All Programs > Accessories > Windows Explorer.
2. In Windows Explorer, select My Computer > Local Disk (C:) > COMPAQ > Tour.

Accessing Operating System Documentation

Basic information about the Microsoft Windows XP Tablet PC Edition operating system is provided in the printed *Windows XP Tablet PC Edition Start Here* guide included with the tablet PC.

More detailed information about using the operating system is provided in on-screen tutorials. These tutorials include operating system procedures, instructions for using speech recognition software, and instructions for using the Journal and Tablet PC Input Panel applications.

To access the tutorials:

1. Open Windows Explorer. To open Windows Explorer from the Start button, select Start > All Programs > Accessories > Windows Explorer.
2. In Windows Explorer, select My Computer > Local Disk (C:) > WINDOWS > Help > latute.hta.

Protecting the Tablet PC Against Viruses

When you use the tablet PC for email, network, or Internet access, you expose the tablet PC to computer viruses. Computer viruses can disable the operating system, your applications, or your utilities or cause them to function abnormally.

Antivirus software can detect most viruses, destroy them, and, in most cases, repair any damage they have caused.

Compaq strongly recommends that you install antivirus software before you connect the tablet PC to the Internet or a network.

Antivirus software can be purchased from most computer or electronics retailers.

Obtaining Modem and Network Information

For information about connecting the tablet PC to the Internet or a network, refer to the *Documentation Library* CD included with the tablet PC.

Instructions for using the CD are provided later in this chapter.

Installing Optional Software

Step-by-step instructions for installing and using many of the applications and utilities included with the tablet PC are provided on the *Documentation Library* CD included with the tablet PC. Instructions for using the CD are provided next in this chapter.

If you prefer to install optional software now, without referring to the *Documentation Library* CD, the following information may be helpful:



CAUTION: To prevent file corruption and be sure that the correct drivers are installed, install software only when the tablet PC is connected to external power through the AC adapter or an optional docking station. (Do not install software while the tablet PC is running on battery power.) During the installation:

- Do not unplug the tablet PC from external power.
 - Do not undock the tablet PC.
 - Do not shut down the tablet PC.
-
- To view the descriptions and space requirements of preloaded Compaq utilities without installing them, select Start > All Programs > Software Setup > Next button. After viewing the utility information, select the Cancel button.
 - To install a preloaded Compaq utility, select Start > All Programs > Software Setup, then follow the instructions on the screen.
 - To install an application or a utility from a CD, refer to the documentation included with the CD. In most cases, installation instructions are included in the CD package or are displayed on the screen when the CD is inserted.

A software CD can be used in an optical drive inserted in the MultiBay of an optional docking station or External MultiBay.

Using the Documentation Library CD

Instructions for using the tablet PC system are provided on the *Documentation Library* CD included with the tablet PC. To access the information, insert the CD, label side up, into an optical drive in the MultiBay of an optional tablet PC docking station or External MultiBay.

Opening the Documentation Library CD

When the *Documentation Library* CD is inserted into a drive and if AutoPlay is enabled on the tablet PC, the CD menu is displayed on the screen after a pause of up to several seconds.

To display the *Documentation Library* CD menu if AutoPlay is disabled:

1. Select Start > Run.
2. In the Open field, type:
explorer x:
(where X is your optical drive designation).
3. Select the file that includes an .exe extension, for example, Filename.exe.
4. Select the OK button.



To display the drive designation of your optical drive, select Start > My Computer. A drive designation is a letter of the alphabet that the tablet PC uses to identify a drive.



If messages about Adobe Acrobat Reader are displayed on the screen as you open the *Documentation Library* CD, choose to install Acrobat Reader and to accept the Acrobat Reader license agreement. Acrobat Reader is an application that displays the tablet PC documentation on the screen.

Selecting a Guide

Information about the tablet PC is provided in the guides described in the following table.

For Information About These Topics	Select This Guide
<ul style="list-style-type: none">■ Using the hardware features identified in Chapter 4 of this guide.■ Using a battery pack.■ Caring for the tablet PC and drives.■ Shipping the tablet PC.■ Traveling with the tablet PC (including air and international travel).■ Upgrading memory.■ Power and environmental specifications.	<i>Hardware Guide</i>
<ul style="list-style-type: none">■ Using Standby and Hibernation and selecting power preferences.■ Using the Q Menu and such tablet PC system utilities such as Desktop Profile Manager, Intelligent Manageability, Compaq Diagnostics, and the Setup utility.■ Updating or restoring Compaq software.■ Using passwords to protect against unauthorized use of the tablet PC.■ Playing CDs or DVDs.	<i>Software Guide</i>
<ul style="list-style-type: none">■ Using modem AT commands.■ Selecting a command set for your tablet PC.	<i>Modem Command Guidelines</i>
Using AT commands with a Lucent/Agere modem.	<i>Lucent/Agere Command Set*</i>
*Available in English only.	

Continued

Selecting a Guide, *continued*

For Information About These Topics	Select This Guide
Using a preinstalled wireless LAN Mini PCI board.	<i>Compaq WLAN Mini PCI User Guide</i>
<ul style="list-style-type: none">■ Solving tablet PC problems yourself.*■ Getting help from Compaq.*	<i>Troubleshooting</i>
<ul style="list-style-type: none">■ Governmental approvals and safety information.■ Protecting the system from static electricity.	<i>Regulatory and Safety Notices</i>
Ergonomic and safety information.	<i>Safety & Comfort Guide</i>
*Basic troubleshooting information and complete information about contacting Compaq is also available in Chapter 3 of this guide.	

Finding a Topic Within a Guide

To find specific information within a guide:

- Use the bookmarks or search features in Acrobat Reader.
 - ❑ Select any plus sign (+) in the left pane of the Acrobat Reader window to display subheadings.
 - ❑ Select Edit > Find to search quickly for a topic. For additional information about Acrobat Reader search, navigation, or print procedures, select the Acrobat Reader Help button.
- Use the guide Index.
 - ❑ Indexes list specific items under group headings, such as “lights,” which may be helpful if you do not know the name of an item.
 - ❑ Index listings direct you to the first page of a topic. You may find more information about the topic by scrolling through a few of the pages that follow.

Using Portfolios

To protect the tablet PC screen, Compaq recommends that you use or transport the tablet PC with a portfolio attached. A slim portfolio that protects the tablet PC or the tablet PC attached to an optional keyboard is included with the tablet PC.

The slim portfolio included with the tablet PC is illustrated in this section.

When you are using the tablet PC with an optional keyboard, attach the portfolio to the keyboard. When you are using only the tablet PC, attach the portfolio to the tablet PC.

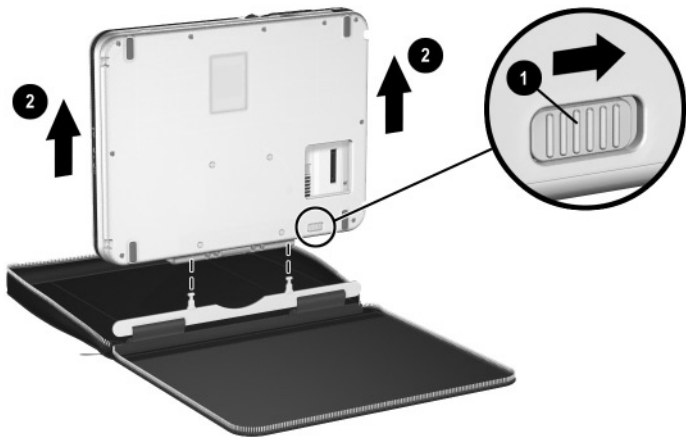


Identifying the portfolio included with the tablet PC

Detaching the Portfolio from the Keyboard

To detach the portfolio from an optional tablet PC keyboard:

1. Place the portfolio, tablet PC, and keyboard on a flat surface.
2. Fully open the portfolio.
3. Close the tablet PC and keyboard. (For instructions, see “Closing the Tablet PC and Keyboard” and “Transporting the Tablet PC and Keyboard,” later in this chapter.)
4. Tilt the tablet PC and keyboard so they are perpendicular to the portfolio with the back of the keyboard facing you.
5. Slide and hold the attachment release switch **1** on the keyboard (to release the 2 clips on the portfolio from the 2 universal attachment slots on the keyboard), then lift the tablet PC and keyboard upward **2**.

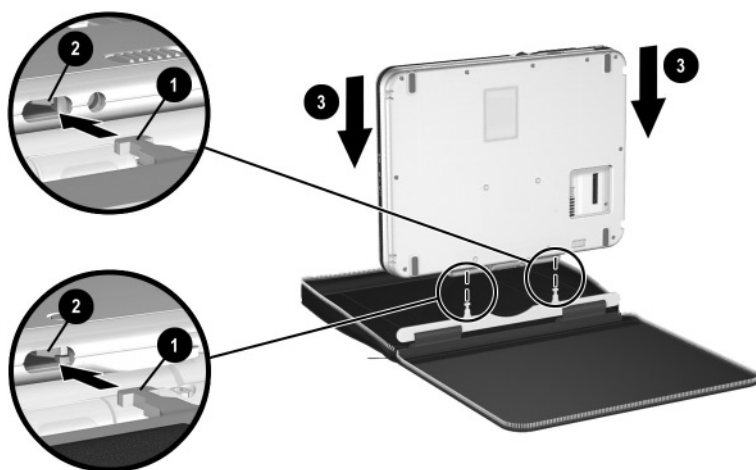


Detaching the portfolio from a tablet PC keyboard

Attaching the Portfolio to the Keyboard

To attach the portfolio to an optional tablet PC keyboard:

1. Place the portfolio on a flat surface.
2. Fully open the portfolio.
3. Position the tablet PC and keyboard so they are perpendicular to the portfolio with the back of the keyboard facing you.
4. Align the 2 clips on the portfolio **❶** with the 2 universal attachment slots on the tablet PC keyboard **❷**.
5. Press downward on the tablet PC and keyboard until the 2 clips on the portfolio are seated into the 2 slots on the keyboard **❸**.

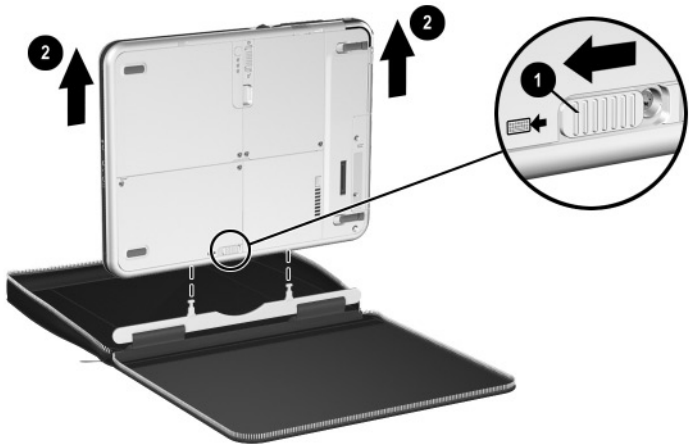


Attaching the portfolio to a tablet PC keyboard

Detaching the Portfolio from the Tablet PC

To detach the portfolio from the tablet PC:

1. Place the tablet PC and portfolio on a flat surface.
2. Fully open the portfolio.
3. Close the tablet PC and keyboard. (For instructions, see “Closing the Tablet PC and Keyboard,” later in this chapter.)
4. Tilt the tablet PC so it is perpendicular to the portfolio with the back of the tablet PC facing you.
5. Slide and hold the attachment release switch **1** on the tablet PC (to release the 2 clips on the portfolio from the 2 universal attachment slots on the tablet PC), then lift the tablet PC upward **2**.

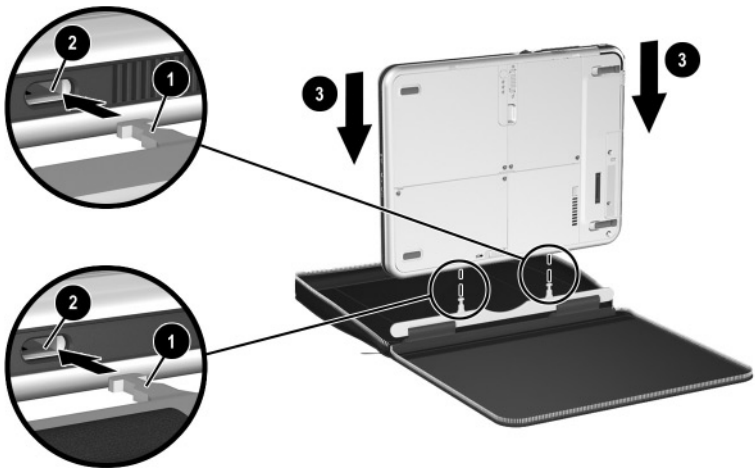


Detaching the portfolio from the tablet PC

Attaching the Portfolio to the Tablet PC

To attach the portfolio to the tablet PC:

1. Place the portfolio on a flat surface.
2. Fully open the portfolio.
3. Position the tablet PC so it is perpendicular to the portfolio with the back of the tablet PC facing you.
4. Align the 2 clips on the portfolio **❶** with the 2 universal attachment slots on the tablet PC **❷**.
5. Press downward on the tablet PC **❸** until the 2 clips on the portfolio are seated into the 2 slots on the keyboard.



Attaching the portfolio to the tablet PC

Using the Tablet PC Keyboard

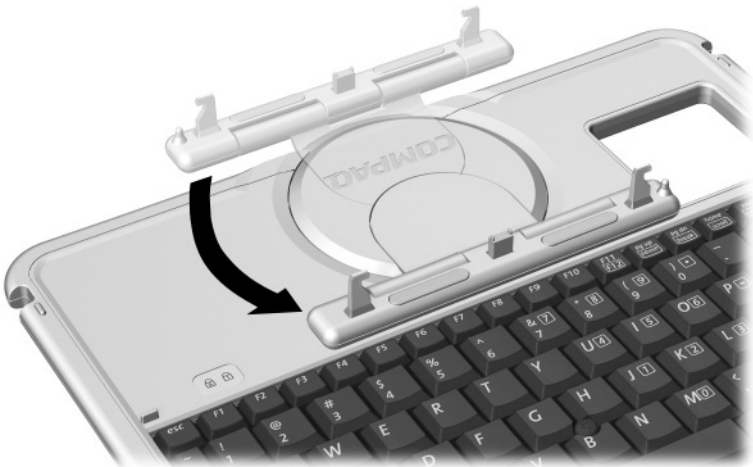
This section provides instructions for attaching, adjusting, transporting, and detaching the tablet PC keyboard. The tablet PC and keyboard can be attached or detached while the tablet PC is on, off, in Standby, or in Hibernation. The tablet PC can be docked in an optional docking station while attached to the keyboard.

For information about using the tablet PC keyboard keys, pointing device, and numeric keypad, refer on the *Documentation Library* CD to the “Pen, Command Controls and Keyboards” chapter, “Tablet PC Keyboard” section.

Attaching the Tablet PC to the Keyboard

To attach the tablet PC to the keyboard:

1. Place the keyboard on a flat surface with the keyboard keys facing you.
2. Rotate the attachment features on the rotation disk toward the keyboard.



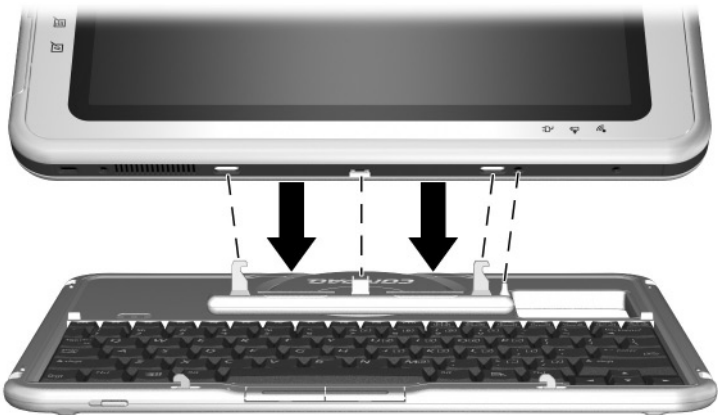
Rotating the attachment features toward the keyboard

3. Position the tablet PC above the keyboard, with the front of the tablet PC facing the keyboard.



Positioning the tablet PC above the keyboard

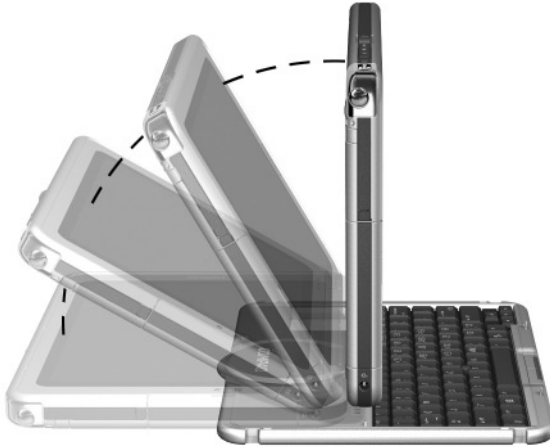
4. Align the 4 slots on the tablet PC with the keyboard connector, alignment key, and 2 keyboard hooks on the keyboard, then press the tablet PC downward until it snaps into place.



Attaching the keyboard to the tablet PC

Adjusting the Tablet PC and Keyboard

To tilt the tablet PC screen to a comfortable viewing angle, push or pull gently on the top of the tablet PC.



Tilting the tablet PC on the keyboard

Closing the Tablet PC and Keyboard

To close the tablet PC and keyboard as you would close the display on a standard notebook:

1. Rotate the tablet PC clockwise until it snaps into place facing away from the keyboard.



Rotating the tablet PC toward the back of the keyboard

2. Tilt the tablet PC downward onto the keyboard.



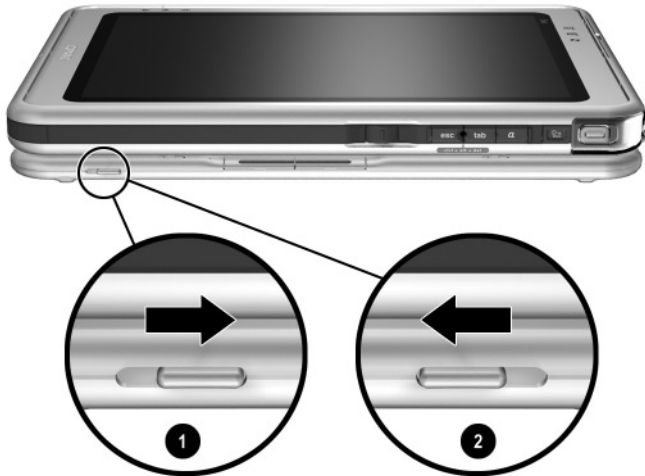
Closing the tablet PC and keyboard

Transporting the Tablet PC and Keyboard

If you are transporting the tablet PC and keyboard while they are not attached, be sure the rotation disk is in the default position. (The attachment features are at the rear of the tablet PC and the Compaq logo is right side up when you are facing the keyboard.)

If you are transporting the tablet PC and keyboard while they are attached, Compaq recommends that you use the keyboard latch. The keyboard latch locks the tablet PC to the keyboard while the tablet PC and keyboard are closed.

- To lock the tablet PC to the keyboard while the tablet PC is closed, slide the keyboard latch to the right **1**.
- To release the tablet PC from the closed position, push the keyboard latch to the left, then slide and hold the latch toward the left as you open the tablet PC **2**.



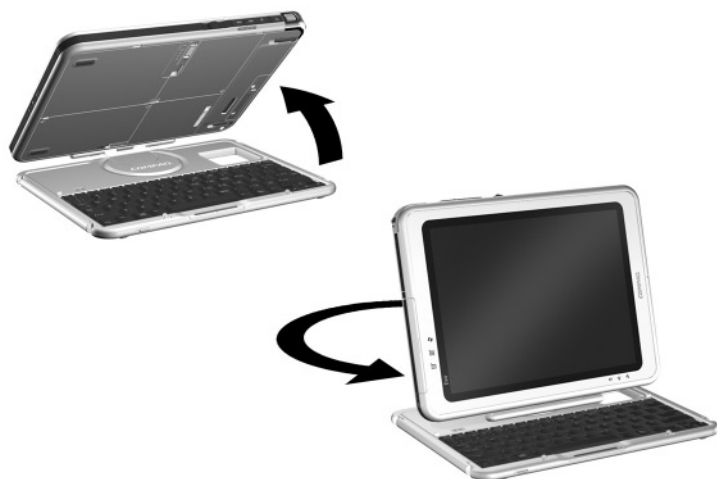
Using the keyboard latch

Detaching the Tablet PC from the Keyboard

To detach the tablet PC from the keyboard:

1. If the tablet PC is closed, open the tablet PC, then rotate the tablet PC so the screen is facing the keyboard in the notebook position.

If the tablet PC does not open easily from the keyboard, it may be secured to the keyboard with the keyboard latch. For release instructions, see “Transporting the Tablet PC and Keyboard,” in the previous section.



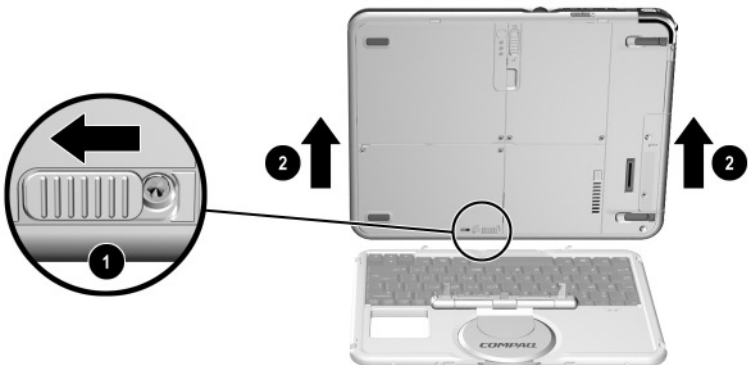
Opening the tablet PC to the notebook position

2. Turn the assembly (the tablet PC and keyboard) so the back of the tablet PC and the keyboard are facing you.



Positioning the tablet PC and keyboard to detach the tablet PC

3. Tilt the tablet PC so it is perpendicular to the keyboard.
4. To detach the keyboard, slide and hold the attachment release switch ❶ on the tablet PC as you lift the tablet PC upward ❷.



Detaching the tablet PC from the tablet PC keyboard

Replacing a Battery Pack

Until you become familiar with Standby, Hibernation, and the battery pack replacement procedure, Compaq recommends that you replace a battery pack only while the tablet PC is off or connected to external power.

Removing a Battery Pack

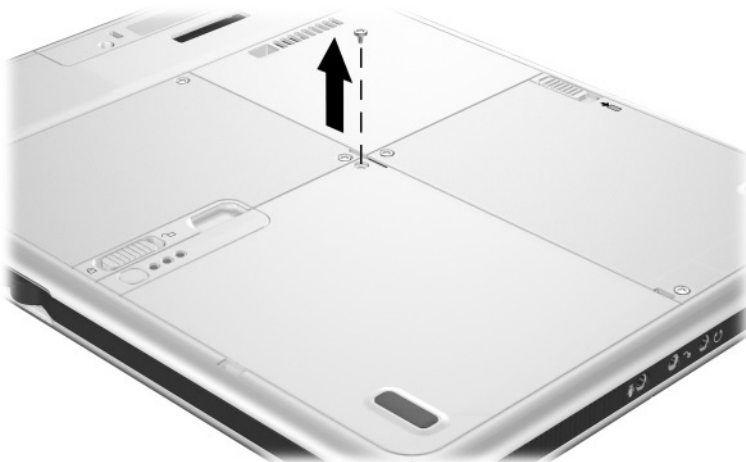


CAUTION: To prevent loss of work when removing a battery pack that is running the tablet PC, initiate Standby or Hibernation or turn off the tablet PC before removing the battery pack.

- If you remove a battery pack that is running the tablet PC while the tablet PC is in Standby, your work is saved in Standby for up to one minute, then the tablet PC shuts down and your unsaved work is lost.
- If you remove a battery pack that is running the tablet PC while the tablet PC is on, the tablet PC shuts down immediately and your unsaved work is lost.

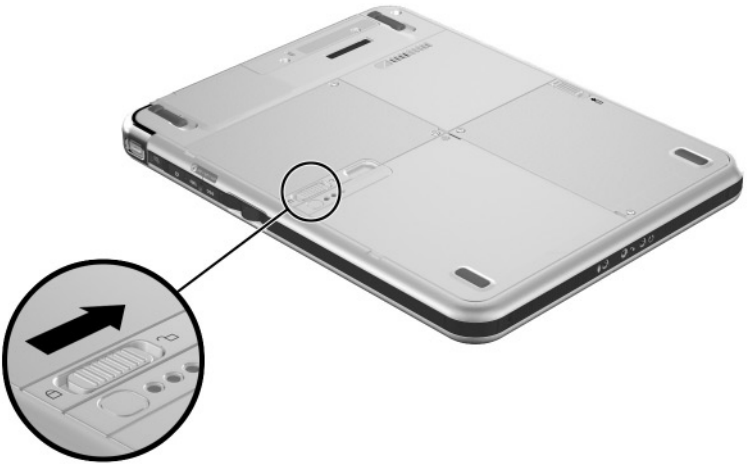
To remove a battery pack from the tablet PC:

1. Turn the tablet PC front side down. (If a battery pack security screw is in place, remove the screw.)



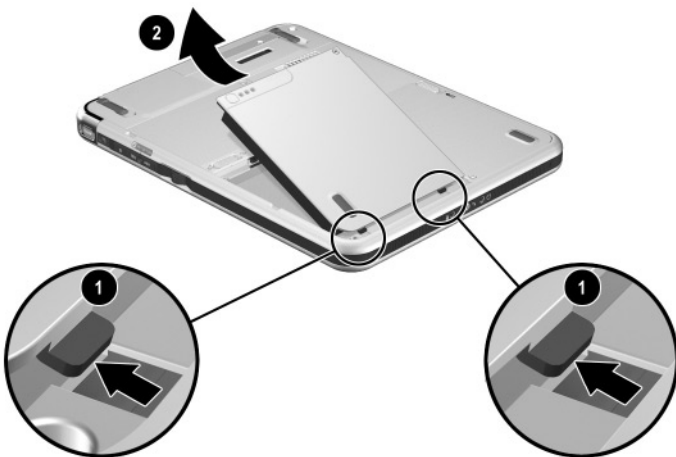
Removing a battery pack security screw

2. To unlock the battery pack release latch, press the latch firmly toward the unlock icon.



Unlocking the battery pack release latch

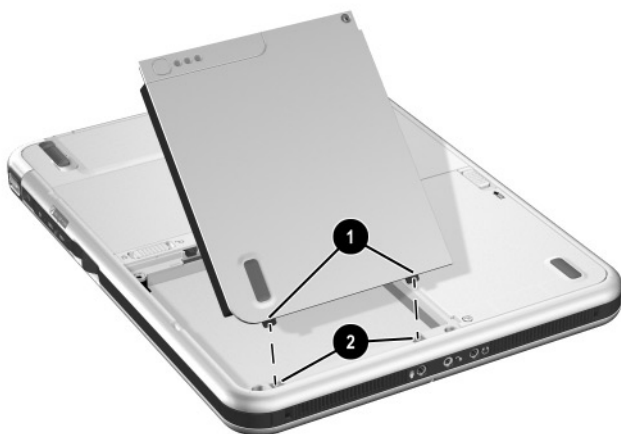
3. Slide and hold the battery release latch as you disengage the 2 tabs on the battery pack from the 2 slots on the battery bay ❶ and lift the battery pack out of the battery bay ❷.



Removing the battery pack

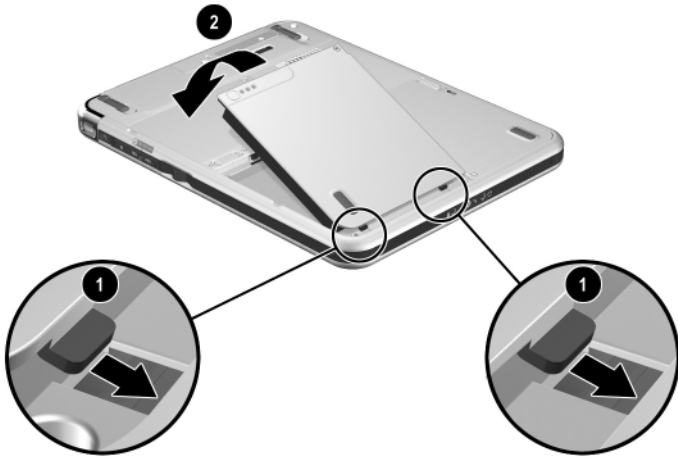
Inserting a Battery Pack

1. Place the tablet PC front side down on a flat surface.
2. Align the 2 rectangular tabs **①** on the battery pack with the 2 rectangular alignment slots **②** on the battery bay of the tablet PC.



Aligning the battery pack tabs with the battery bay alignment slots

3. Insert the 2 alignment tabs on the battery pack into the 2 alignment slots on the battery bay of the tablet PC ❶.
4. Tilt the battery pack downward until it snaps into place ❷.



Inserting the battery pack

5. To provide antitheft protection for the battery pack in the battery bay, replace the battery pack security screw.

If you do not replace the battery pack security screw, store it in a safe place. One battery pack security screw ships inside the battery bay. A spare battery pack security screw is included in the package containing the pen battery. For more information about the 2 battery pack security screws, refer on the *Documentation Library* CD to the *Hardware Guide*, “Battery Packs” chapter.



Replacing the battery pack security screw

Finding More Power and Battery Pack Information

For more information about Standby and Hibernation, refer on the *Documentation Library* CD to the *Software Guide*, “Power” chapter.

For more information about using, replacing, securing, and storing battery packs, refer on the *Documentation Library* CD to the *Hardware Guide*, “Battery Packs” chapter.

Solving Problems

To solve a problem:

1. See the Quick Solutions Checklist, next in this chapter.
2. Refer on the *Documentation Library* CD to the *Troubleshooting* guide.
3. If the problem persists, see “Contacting Compaq,” later in this chapter.

Quick Solutions Checklist

Is the Tablet PC Receiving Power?

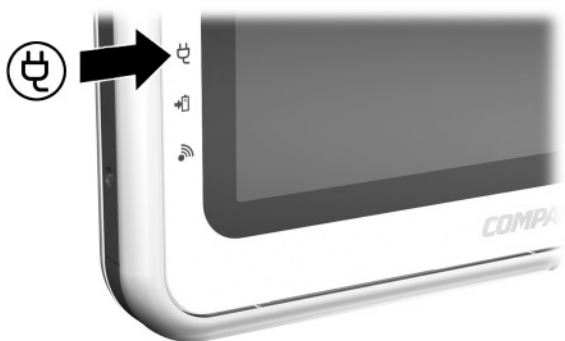
If the AC adapter light is off and the tablet PC cannot be turned on, adequate power may not be available to the tablet PC.

- If the tablet PC is running on battery power or is connected to an external power source other than an electrical outlet, connect the tablet PC to an AC electrical outlet using the AC adapter or to a DC electrical outlet using an optional DC cable.
- Make sure the power cord and AC adapter cable or DC cable connections are secure.
- Verify that the electrical outlet is providing adequate power by plugging another electrical device into the outlet.

When the AC adapter light is on, the tablet PC is receiving adequate AC power.



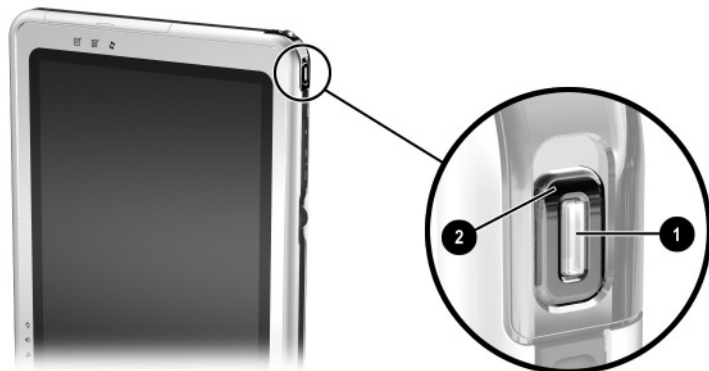
If the tablet PC turns on when connected to external power but not when running on a battery pack, recharge the battery pack. For more information about running the tablet PC on battery power, refer on the *Documentation Library* CD to the *Hardware Guide*, “Battery Packs” chapter.



Identifying the AC adapter light

Is the Tablet PC Turned On?

If the power/standby ❶ light is off, the tablet PC may not be turned on. To turn on the tablet PC, slide and release the power switch ❷. If the power/standby light is on, the tablet PC is turned on.



Identifying the power/standby light and the power switch

Is the Tablet PC in Standby or Hibernation?

Standby and Hibernation are energy-saving features that may be initiated while the tablet PC is turned on but not in use.

- When Standby is initiated, the power/standby light ❶ flashes and the tablet PC saves your work in random access memory (RAM), then clears the screen. To resume from Standby, slide and release the power switch ❷, press any key or activate the pointing device on an optional tablet PC keyboard, or activate an optional USB mouse.
- When Hibernation is initiated, the tablet PC saves your work to a Hibernation file on the hard drive, initiates a shutdown, then turns off the power/standby light ❶. To resume from Hibernation, slide and release the power switch.

For more information about Standby and Hibernation, refer on the *Documentation Library* CD to the *Software Guide*, “Power” chapter, and to the *Hardware Guide*, “Battery Packs” chapter.

Is the Tablet PC Overheating?

It is normal for the tablet PC to feel warm to the touch while it is in use. But if the tablet PC feels *extremely* warm, it may be overheating because the vent is blocked. When the tablet PC is facing you vertically, the vent is on the left edge.

If you suspect that overheating could be causing the problem, allow the tablet PC to cool to room temperature. Then be sure the vent is never blocked by a hard surface, such as an optional printer, or by fabrics, such as bedding or thick or loose clothing, while you are using the tablet PC.

Is the Image Not Visible?

When the tablet PC is undocked and an optional external display device, such as a monitor or projector, is connected to the external monitor connector, the image can be displayed on the tablet PC screen, the external display, or on both the tablet PC screen and the external display simultaneously.

- To display the image on the tablet PC screen, press the Q button on the tablet PC, then select the Internal Only item.
- To display the image on the tablet PC and the external display, press the Q button on the tablet PC, then select the Internal and External item.



Identifying the Q button

Does the Pen Battery Need Replacing?

If the pen does not interact with the tablet PC for approximately 14 minutes, the pen becomes inactive. To reactivate the pen, tap the pen tip anywhere on the tablet PC screen.

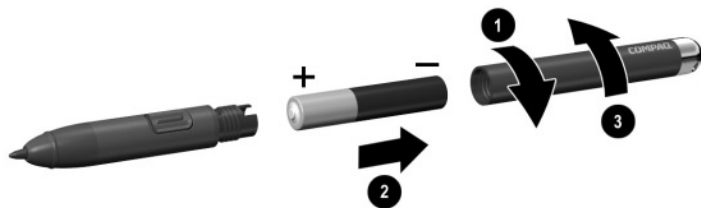
If the pen button does not function like the right button of an external mouse, press the pen button before, not as, you select an item.

If the tablet PC does not respond to taps from the pen or it becomes necessary to write on or much closer to the screen than 0.5 inch (1.27 cm), the pen AAAA battery may need replacing. A standard AAAA battery can be purchased from most electronics retailers.

To replace the pen battery:

1. Unscrew the pen tip end of the pen barrel from the pen tether eyelet end of the pen barrel ❶.
2. Remove the used pen battery.
3. Insert the new AAAA battery into the tether end of the pen with the positive pole (+) facing the pen tip ❷.
4. Screw the pen tether eyelet end of the pen barrel onto the pen tip end of the pen barrel ❸. (The positive end of the battery touches the circuit board in the pen tip end of the pen.)

The amount of time the pen can operate on a new battery varies with use and the strength of replacement batteries. The pen is in use whenever the pen tip is within 0.5 inch (1.27 cm) from the screen. In most cases, a new AAAA battery can run a pen that is used approximately 8 hours a day for approximately 6 months.



Replacing the pen battery

Is the System Unresponsive?

If the system has stopped responding and you are unable to turn it off using standard Windows shutdown procedures:

- If Windows is open, enter the **ctrl+alt+del** command by pressing the Windows Security button ❶ on the tablet PC or the **ctrl+alt+delete** keys on an optional keyboard. You can press the Windows Security button with the tip of the tablet PC pen or a small object like the end of a paper clip. Then select the Shut Down tab > Turn Off.
- If the Setup utility is open, press the Windows Security button. (The tablet PC restarts.)
- If you are unable to shut down the tablet PC by using the Windows Security button or **ctrl+alt+delete** keys, slide and hold the power switch ❷ for 4 seconds.
- If you are unable to shut down the tablet PC with the power switch, remove the battery pack and disconnect the tablet PC from external power.



Identifying the Windows Security button and the power switch

Is an External Device Not Working?

If an external device does not function as expected:

- Turn on the device as instructed in the device documentation. Some devices, such as external monitors and printers, must be turned on before the tablet PC is turned on.
- Verify that:
 - ☐ All device connections are secure.
 - ☐ The device is receiving electrical power.
 - ☐ The correct device drivers are installed.
- Install the latest available system ROM (read-only memory) and KBC (keyboard controller) ROM. For instructions, refer on the *Documentation Library* CD to the *Software Guide*, “Software Updates and Restorations” chapter.

Are You Using All Available Documentation?

To access the current procedures for using the hardware and software on your tablet PC:

- See Chapter 2 for information about using operating system documentation, including on-screen tutorials, and the *Documentation Library* CD. The CD provides information about Compaq hardware and software and about adding optional devices or software.
- Refer to the Windows Help files for additional information about the operating system. To access Windows Help files, select Start > Help and Support. For more information, which is available in limited languages, visit the Microsoft Web site at:
<http://www.microsoft.com>
- Refer to the Help files within most applications and utilities for information about using a specific application or utility. To access these Help files, open the software, then select the Help option. The Help option is often a button or menu item that is labeled Help or identified with a question mark icon.

Is Software Functioning Abnormally?

If your software becomes unresponsive or responds abnormally:

- Restart the tablet PC.
- Run a virus scan.
 - ❑ For information about obtaining antivirus software, see the “Protecting the Tablet PC Against Viruses” section in Chapter 2.
 - ❑ For information about running a virus scan, refer to the Help file within the antivirus software.
- Reinstall the software.
 - ❑ To reinstall the operating system or a Compaq application or utility, follow the instructions included with the *Compaq QuickRestore* CDs. Additional information about using the Quick Restore CDs with the tablet PC is provided on the *Documentation Library* CD, in the *Software Guide*, “Software Updates and Restorations” chapter.
 - ❑ If you plan to use an optional tablet PC docking station and a standard USB keyboard during the reinstallation, connect the keyboard to the tablet PC, not to the docking station.
 - ❑ To reinstall software that was not preloaded or preinstalled, follow the instructions in the documentation included with the software.



CAUTION: To prevent serious damage to the tablet PC or an unsuccessful restoration or installation, use a QuickRestore CD only while the tablet PC is connected to reliable external power using the AC adapter or an optional docking station or DC cable. (Do not use a QuickRestore CD during an electrical storm or while the tablet PC is running on battery power or connected to an optional Auto/Air Cable or Automobile Power Adapter/Charger.) During the restoration or installation:

- Do not interrupt the power to the tablet PC by unplugging or undocking the tablet PC.
 - Do not shut down the tablet PC.
-

Contacting Compaq

If the troubleshooting suggestions earlier in this chapter have not helped you solve the problem, you may need to contact Compaq.

Getting Help from the Internet

Compaq Help and Support provides links to specific areas of the Compaq Web site where you can:

- Obtain all documentation included with your tablet PC as well as other information about your tablet PC such as specifications, white papers, and customer advisories.
- Initiate an online service event with a Compaq support specialist.
- Download the latest drivers, utilities, and other software updates for your tablet PC.
- Subscribe to the *Compaq Support Software CD*.

To access these links and descriptions of the options they provide, select Start > Compaq Information Center. The Compaq Help and Support menu is displayed in the left panel. Not all links are available worldwide, and most sites are available in limited languages.

Getting Help Without Using the Internet

If you need help and cannot access the Internet:

- To obtain troubleshooting information, refer on the *Documentation Library CD* to the *Troubleshooting* guide.
- To obtain a list of worldwide Technical Support telephone numbers, use either of the following methods:
 - ❑ Select Start > Control Panel > Performance and Maintenance icon > System icon. Then, near the lower edge of the System Properties window, select the Support Information button.
 - ❑ Refer to the printed *Worldwide Telephone Numbers* booklet included in English only with the tablet PC.

Preparing to Call Technical Support

To provide the fastest possible resolution of your problem, have the tablet PC and the following information available when you call:

- Serial number and model description, which are provided on the product identification label on the back of the tablet PC.
- Purchase date on the invoice.
- Conditions under which the problem occurred.
- Error messages that have been displayed.
- Operating system version number and registration number.

To display the operating system version number and registration number, select Start > Control Panel > Performance and Maintenance icon > System icon > General tab.

- Brand and model of an optional printer.
- Reports from any tests you have run in Compaq Diagnostics. For information about using Compaq Diagnostics to report configuration or diagnostic information, refer on the *Documentation Library* CD to the *Software Guide*, “Setup, Diagnostic and Support Utilities” chapter.

Taking the Tablet PC to a Service Provider

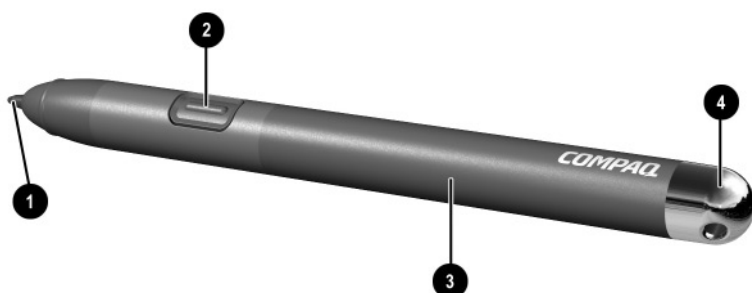
In addition to providing the information listed in the preceding section, “Preparing to Call Technical Support,” be sure to delete all passwords or to disclose all passwords to the service provider.

For information about using Compaq passwords (passwords set in the Setup utility), refer on the *Documentation Library* CD to the *Software Guide*, “Passwords” chapter.

For information about using Windows passwords (passwords set in the operating system) refer to your operating system documentation.

Identifying Exterior Hardware

Pen Components

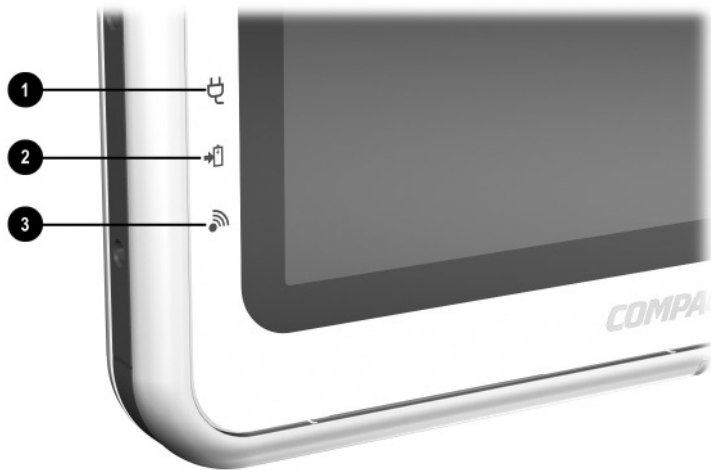


Pen Components

❶	Pen tip	Interacts with the tablet PC whenever the tip is touching the screen or within 0.5 inch (1.27 cm) of the screen. When tapped on or held over a pen-activated button, activates the button.
❷	Pen button	Functions like the right button on an external mouse.
❸	Pen barrel	Holds a standard AAAA battery.
❹	Pen tether eyelet	Used with the tether eyelet on the tablet PC, enables you to tether the pen to the tablet PC.

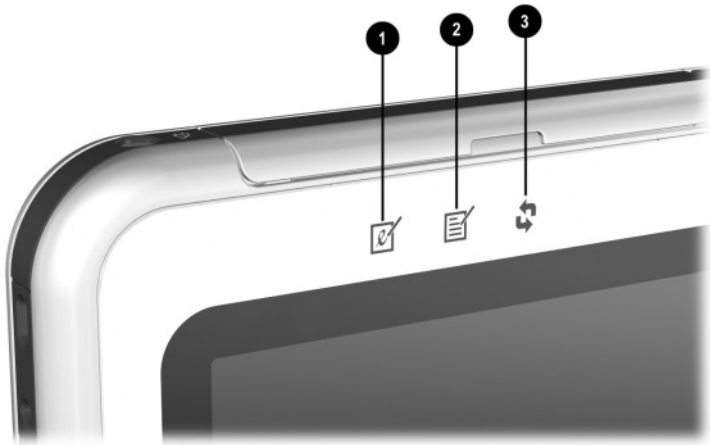
Tablet PC Components

Front: Lights



Tablet PC Front Components: Lights		
❶	AC adapter light	On: AC power is being supplied through the AC adapter.
❷	Battery light	On: A battery pack is charging. Flashing: A battery pack that is the only available power source has reached a low-battery condition.
❸	Wireless LAN activity light	Off: The internal wireless LAN is off or not installed. On: The internal wireless LAN is on and connected to a network. Flashing: The internal wireless LAN is on, but is not connected to a network or properly configured.

Front: Pen-Activated Buttons



Tablet PC Front Components: Pen-Activated Buttons

<p>❶ Tablet PC Input Panel launch button*</p>	<p>When the tablet PC is in Windows, opens the Microsoft Tablet PC Input Panel application, which includes a handwriting pad and an on-screen keyboard. While using the on-screen keyboard:</p> <ul style="list-style-type: none"> ■ To enter the ctrl+alt+delete command, press the Windows Security button on the tablet PC with the pen tip or a small object like the end of a paper clip. ■ To switch the top row of keys between number keys and function keys, tap Func on the on-screen keyboard.
<p>❷ Journal launch button*</p>	<p>When the tablet PC is in Windows, opens and closes the Microsoft Journal application, which supports handwriting.</p>
<p>❸ Rotate button*</p>	<p>Switches the image between landscape and portrait orientation.</p>

*This table describes default settings. For information about changing the functions of the Tablet PC Input Panel launch, Journal launch, and rotate buttons, refer on the *Documentation Library* CD to the *Hardware Guide*, "Pen, Command Controls and Keyboards" chapter.

Right Side: Power Switch and Power/Standby Light



Tablet PC Right Side Components: Power Switch and Power/Standby Light

① Power switch*

When the tablet PC is:

- Off, turns on the tablet PC.
- On, initiates Standby.*
- In Standby, resumes tablet PC from Standby.
- In Hibernation, resumes tablet PC from Hibernation.*

If the system has stopped responding and Windows shut down procedures cannot be used, slide and hold for 4 seconds to turn off the tablet PC.

② Power/standby light

On: Tablet PC is on.

Flashing: Tablet PC is in Standby.

Off: Tablet PC is off or in Hibernation.

*This table describes default settings. For information about changing the functions of the power switch and about using Standby and Hibernation, refer on the *Documentation Library* CD to the *Software Guide*, "Power" chapter.

Right Side: Email Launch and Windows Security Buttons



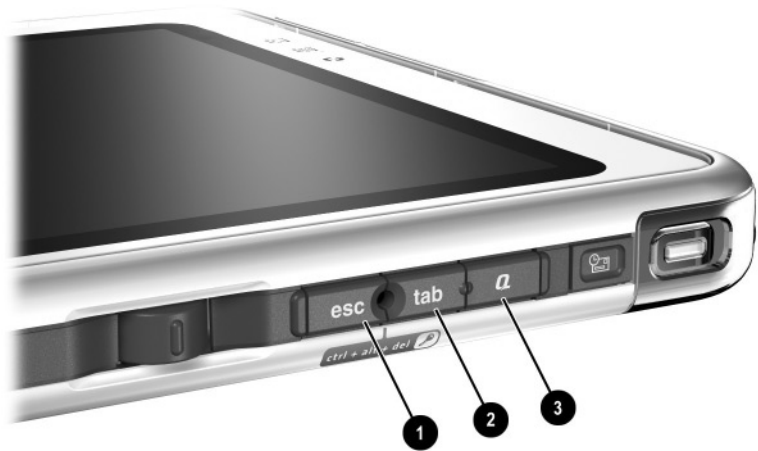
Tablet PC Right Side Components: Email Launch and Windows Security Buttons

❶ Windows Security button*	<p>When pressed with the pen tip or a small object like the end of a paper clip while:</p> <ul style="list-style-type: none"> ■ Windows is open, enters the ctrl+alt+delete command.[†] ■ The Setup utility is open, enters the reset command.
❷ Email launch button	<p>When the tablet PC is in Windows:</p> <ul style="list-style-type: none"> ■ Until your Internet or network service is set up, opens the operating system Internet connection wizard. ■ After your Internet or network service is set up, opens your default email application.

*This table describes default settings. For information about changing the functions of the Windows Security button, refer on the *Documentation Library* CD to the *Hardware Guide*, “Pen, Command Controls and Keyboards” chapter.

[†]To protect your work and the system, the ctrl+alt+delete command cannot be entered using the **Ctrl**, **Alt**, and **Del** keys on the on-screen keyboard.

Right Side: Esc, Tab and Q Menu Buttons



Tablet PC Right Side Components: Esc, Tab, and Q Menu Buttons

1 Esc button*

While the tablet PC is:

- Starting up and a flashing pointer is displayed on the screen, opens the Setup utility.
- In Windows, functions like **esc** on a standard keyboard.

2 Tab button*

When the tablet PC is in Windows, functions like **tab** on a standard keyboard.[†]

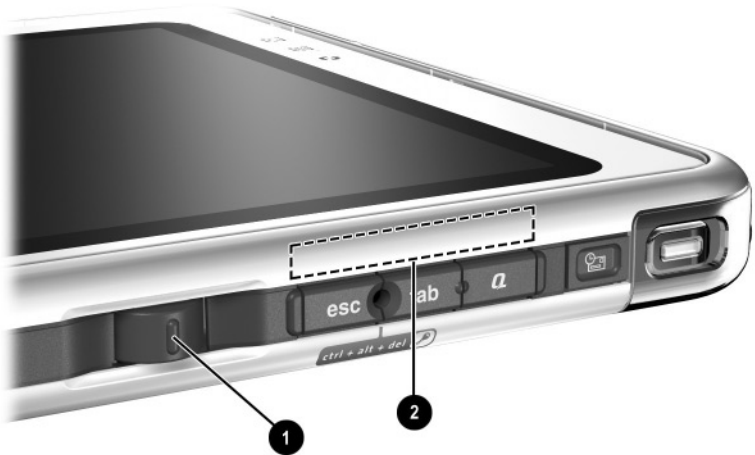
3 Q menu button*

When the tablet PC is in Windows, opens or closes the Q Menu. Q menu items emulate system tasks, such as volume control, accessed with buttons, keys, or hotkeys on notebook computers.

*This table describes default settings. For information about changing the functions of the esc, tab, and Q menu buttons, refer on the *Documentation Library* CD to the *Hardware Guide*, “Pen, Command Controls and Keyboards” chapter.

[†]The tab button can also be used, instead of an F12 command, to respond to a Network Service Boot prompt during startup.

Right Side: Jog Dial and Antenna



Tablet PC Right Side Components: Jog Dial and Antenna

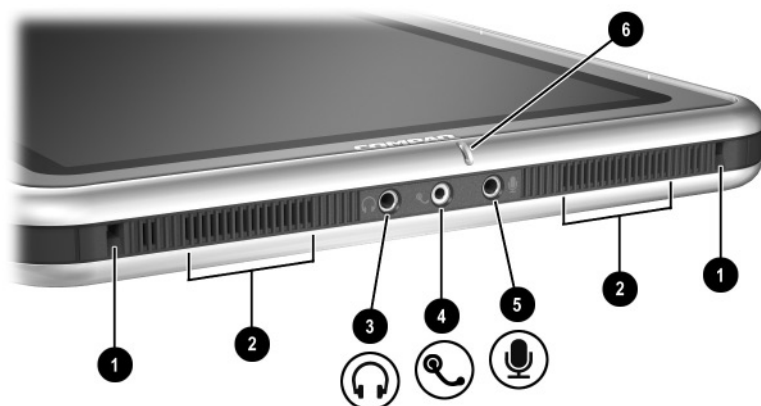
<p>❶ Jog dial*</p>	<p>Functions like enter and the up and down arrow keys on a standard keyboard.</p> <ul style="list-style-type: none"> ■ Press inward to enter a command. ■ Rotate upward to scroll upward. ■ Rotate downward to scroll downward.
<p>❷ Antenna,[†] not visible from the outside of the tablet PC</p>	<p>Sends and receives internal wireless LAN signals.[‡]</p>

*This table describes default settings. For information about changing the rotation functions of the jog dial, refer on the *Documentation Library* CD to the *Hardware Guide*, “Pen, Command Controls and Keyboards” chapter.

[†]The tablet PC has 2 antennas. The other antenna is found on the left side of the tablet PC.

[‡]For optimal transmissions, keep the antennas free from obstructions and facing away from you while you are using an internal wireless LAN.

Lower Side

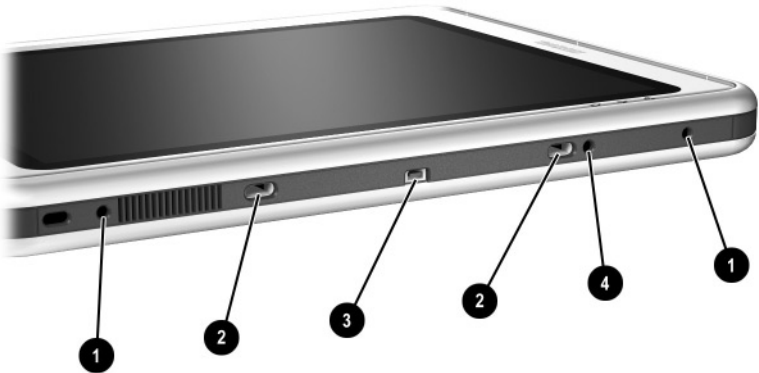


Tablet PC Lower Side Components

①	Docking alignment slots (2)	Secure the tablet PC to an optional tablet PC docking station.
②	Speakers (2)	Produce stereo sound.
③	Audio-out jack	Connects optional stereo headphones or powered stereo speakers.
④	Headset jack	Connects an optional headset, such as a mobile telephone headset with a microphone and a monaural ear piece.
⑤	Microphone jack	Connects an optional monaural microphone.
⑥	Microphone	Inputs monaural sound.*

*If you plan to use voice recognition or other software that requires optimal sound quality, Compaq recommends that you use an optional external microphone or a headset.

Left Side: Attachment Slots and Keyboard Connector

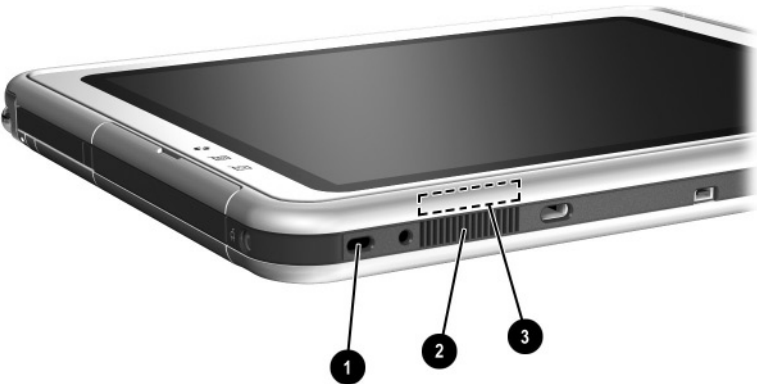


Tablet PC Left Side Components: Attachment Slots and Keyboard Connector

❶	Screen protector slots (2)	Stabilize a screen protector* when it is attached to the tablet PC.
❷	Universal attachment slots (2)	Secure the portfolio, a screen protector,* or an optional attachment, such as a tablet PC keyboard, to the tablet PC.
❸	Keyboard connector	Connects an optional tablet PC keyboard to the tablet PC.
❹	Alignment key slot	Accepts an alignment key to safeguard attachment procedures. For example, matching the alignment key on an optional tablet PC keyboard to the alignment key slot helps you correctly orient the tablet PC to the keyboard as you attach the tablet PC to the keyboard.

*A screen protector is included with an optional tablet PC docking station.

Left Side: Security Cable Slot, Vent and Antenna



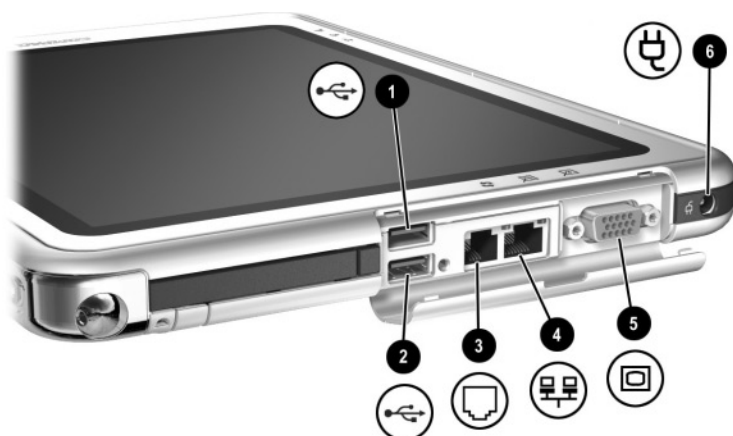
Tablet PC Left Side Components: Security Cable Slot, Vent, and Antenna

❶	Security cable slot	Attaches an optional security cable to the tablet PC.
❷	Vent	<p>Allows airflow to cool internal components.</p> <p>△ To prevent overheating, do not obstruct the vent. Do not allow a hard surface, such as an adjoining optional printer, or a fabric, such as bedding or clothing, to block airflow.</p>
❸	Antenna,* not visible from the outside of the tablet PC	Receives internal wireless LAN signals.†

*The tablet PC has 2 antennas. The other antenna is found on the right side of the tablet PC.

†For optimal transmissions, keep the antennas free from obstructions and facing away from you while you are using an internal wireless LAN.

Top: Connectors and Jacks

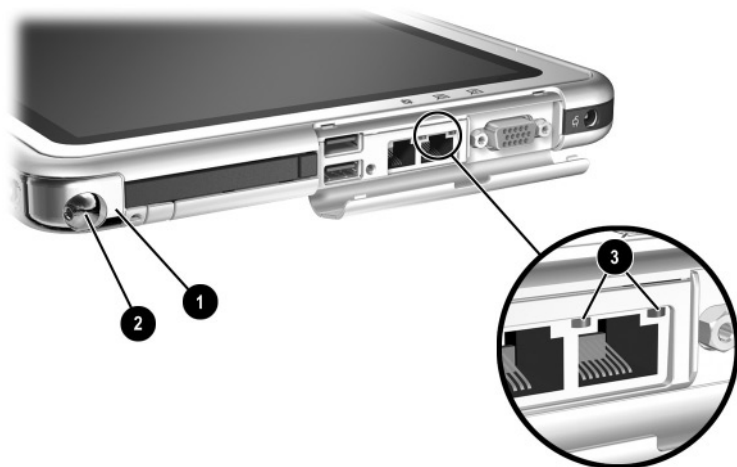


Tablet PC Top Components: Connectors and Jacks

1	USB connector	Connects an optional USB 2.0- or 1.1-compliant device.*
2	External MultiBay connector	Connects an optional USB 2.0- or 1.1-compliant device.*
3	RJ-11 telephone jack	Connects a modem cable. (A modem cable is included with internal modem models.)
4	RJ-45 network jack	Connects an Ethernet network cable. (An Ethernet network cable is included with network models.)
5	External monitor connector	Connects an optional VGA external monitor or projector.
6	AC power connector	Connects an AC adapter or an optional DC cable, Auto/Air Cable, or Automobile Power Adapter/Charger.

*If an optional External MultiBay is connected to the USB connector, the External MultiBay must also be connected to external power. If an External MultiBay is connected to the External MultiBay connector, it is not necessary to connect the External MultiBay to external power.

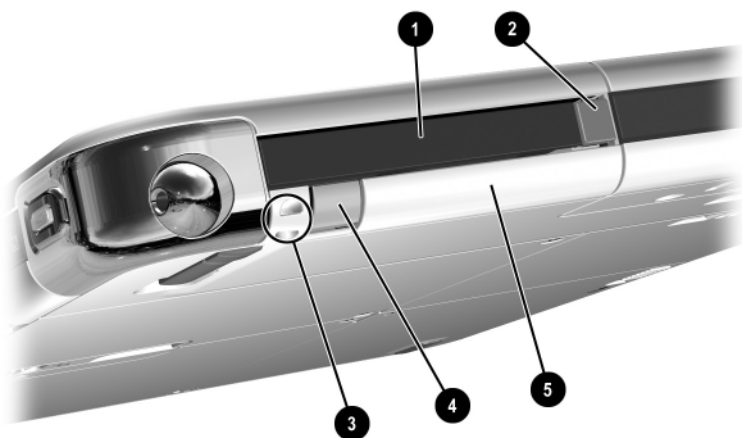
Top: Pen Holder and LAN Connection Lights



Tablet PC Top Components: Pen Holder and LAN Connection Lights

❶	Pen holder (shown with pen ❷ inserted)	Secures the pen to the tablet PC.
❸	LAN connection lights (2)	<p>Both lights off: The tablet PC is not connected to a LAN.</p> <p>Both lights on: The tablet PC is connected to a LAN with a 100 Mbps link.</p> <p>Green light on and yellow light off: The tablet PC is connected to a LAN with a 10 Mbps link.</p> <p>Green light flashing: Information is transmitting through the LAN.</p>

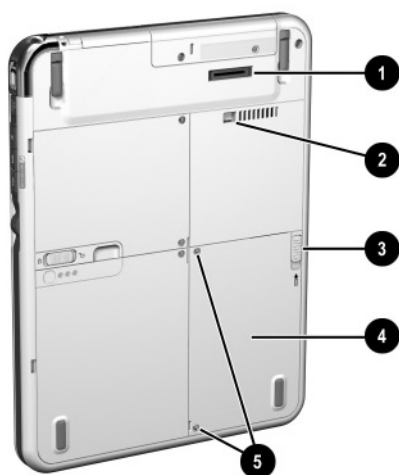
Top: Card Slots, Buttons and Tether Eyelet



Tablet PC Top Components: Card Slots, Buttons, and Tether Eyelet

❶	PC Card slot	Supports an optional Type I or Type II 32-bit (CardBus) or 16-bit PC Card.
❷	PC Card eject button	Ejects an optional PC Card from the PC Card slot.
❸	Tablet PC tether eyelet	Used with the tether eyelet on the pen, enables you to tether the pen to the tablet PC.
❹	CompactFlash card eject button	Ejects an optional CompactFlash card from the CompactFlash card slot.
❺	CompactFlash card slot	Supports an optional Type I or Type II CompactFlash card.

Back: Attachment Features and Hard Drive Bay

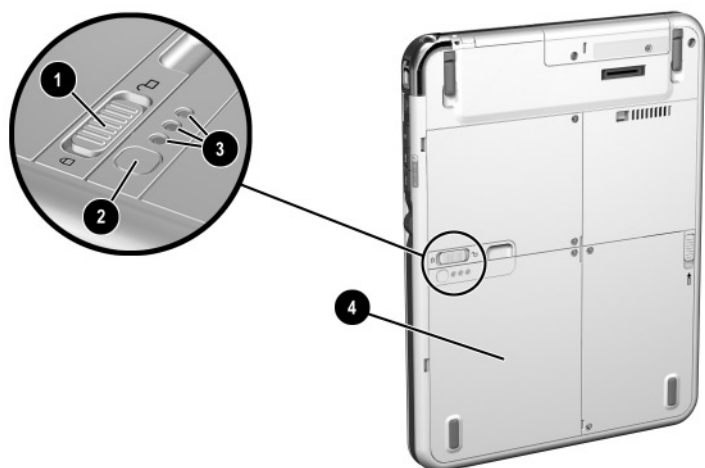


Tablet PC Back Components: Attachment Features and Hard Drive Bay

❶	Docking connector	Connects the tablet PC to an optional docking station.
❷	Docking restraint latch recess	Accepts the docking restraint latch on an optional docking station to secure the tablet PC to the docking station.
❸	Attachment release switch	Releases an attachment, such as the portfolio, a screen protector,* or an optional tablet PC keyboard, from the universal attachment slots on the tablet PC.
❹	Hard drive bay	Holds the system hard drive.
❺	Hard drive bay retaining screws (2)	Secure the hard drive bay cover to the tablet PC.

*A screen protector is included with an optional tablet PC docking station.

Back: Battery Bay



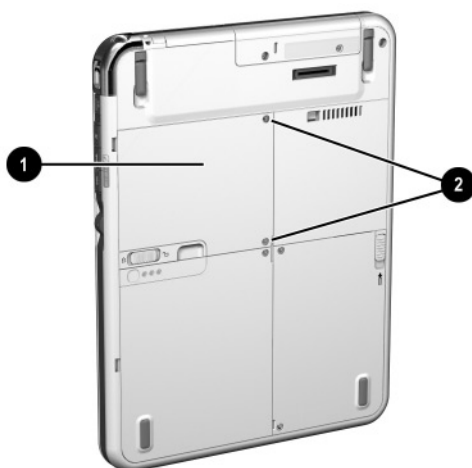
Tablet PC Back Components: Battery Bay

❶	Battery pack release latch	Releases the battery pack from the battery bay.
❷	Battery quick check button on battery pack*	Activates the battery quick check lights, see below, which display how much charge remains in the battery pack.
❸	Battery quick check lights (3) on battery pack*	On: Each light represents a percent of a full charge. For example, when all 3 lights are on, the battery pack is fully charged. Flashing: When 1 light is flashing, less than 10 percent of a full charge remains in the battery pack.
❹	Battery bay	Holds the battery pack. Also, contains a battery pack security screw. [†]

*This illustration shows the battery pack inserted in the battery bay. The battery pack is included with the tablet PC, but is not inserted. For insertion and removal instructions, see Chapter 2, “Replacing a Battery Pack” section.

[†] For battery security information, refer on the *Documentation Library* CD to the *Hardware Guide*, “Battery Packs” chapter.

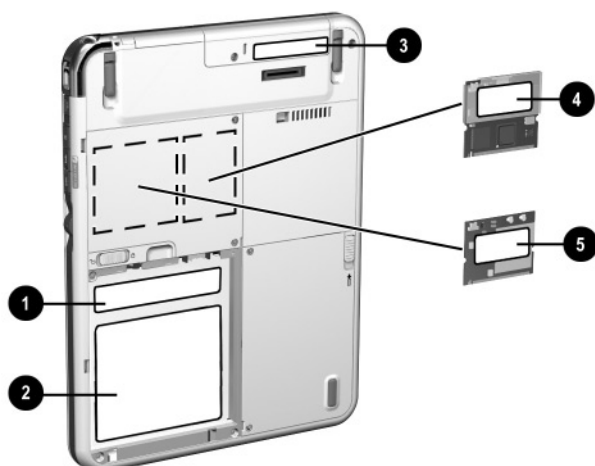
Back: Memory and Mini PCI Compartment



Tablet PC Back Components: Memory and Mini PCI Compartment

- | | | |
|---|---|--|
| ❶ | Memory and Mini PCI (peripheral component interconnect) compartment, not visible from the outside of the tablet PC. | Contains 1 memory slot for a PC133-compliant memory module. Also, holds an optional Mini PCI board such as a modem board or a combination modem and wireless board. (A Mini PCI board is included with some tablet PC models.) |
| ❷ | Memory and Mini PCI compartment retaining screws (2) | Secure the memory and Mini PCI compartment cover to the tablet PC. |
-

Back: Labels



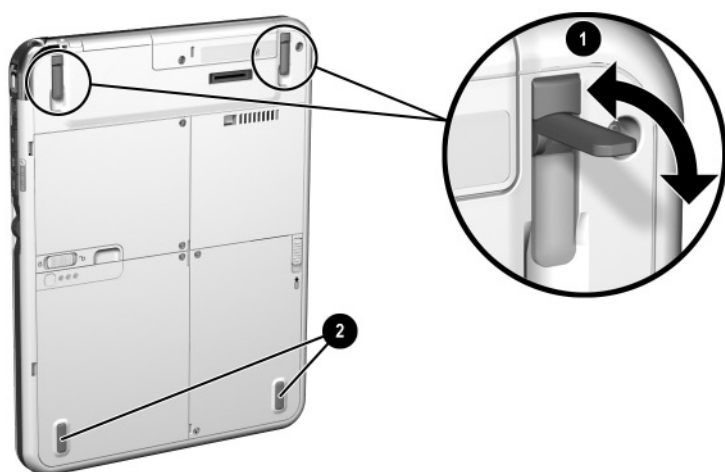
Tablet PC Back Components: Labels

①	Microsoft Certificate of Authenticity label (<i>inside the battery bay</i>)	Contains the Product Key number. You may need this number to update or troubleshoot the operating system.
②	System label	Provides regulatory information about the tablet PC.
③	Product identification label	Contains the serial number of the tablet PC and a code describing the original configuration of the tablet PC. You will need the serial number if you call Compaq customer support.
④	Modem approvals label (on Mini PCI modem*)	Lists the countries in which the modem has been approved for use. [†]
⑤	Wireless certification label (on Mini PCI wireless device*)	Lists the countries in which the wireless device has been approved for use. [†]

*A modem or combination modem and wireless device Mini PCI board ships inside the memory and Mini PCI compartment of some tablet PC models.

[†]You may need this information when traveling.

Back: Tilt Feet and Pad Feet



Tablet PC Back Components: Tilt Feet and Pad Feet

- | | |
|-----------------|---|
| ❶ Tilt feet (2) | While the tablet PC is being used in portrait orientation as a free-standing tablet, can elevate the top of the tablet PC to provide a comfortable writing and viewing angle. |
| ❷ Pad feet (2) | Stabilize the tablet PC when the tablet PC is placed as a free-standing tablet on a flat surface. |
-

Additional Tablet PC Standard Components

The components included with the tablet PC vary by geographical region and the tablet PC hardware ordered. The following illustrations and tables identify the standard external components included with most tablet PC models.

These illustrations do not include supplementary documentation, supplementary CDs, or optional devices such as PC Cards or drives. The system hard drive ships inside the hard drive bay.

Documentation and QuickRestore CDs

Among the CDs included are:

- *Compaq QuickRestore* CDs, which contain preinstalled and supplementary software.

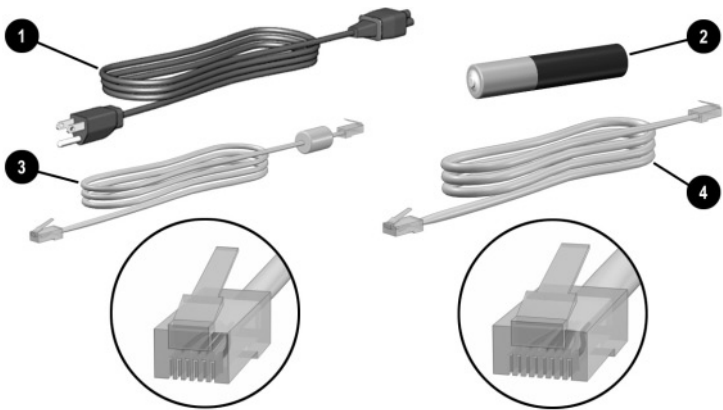
For information about using the QuickRestore CDs, refer on the *Documentation Library* CD to the *Software Guide*, “Software Updates and Restorations” chapter.

- *Documentation Library* CD, which includes the following guides:



- ❑ *Hardware Guide*
- ❑ *Software Guide*
- ❑ *Modem Command Guidelines*
- ❑ *Lucent/Agere Command Set* (English only)
- ❑ *Compaq WLAN Mini PCI User Guide*
- ❑ *Troubleshooting*
- ❑ *Regulatory and Safety Notices*
- ❑ *Safety & Comfort Guide*

For information about using the *Documentation Library* CD, see Chapter 2, “Using the Documentation Library CD” section.

Cord, Cables and Pen Battery



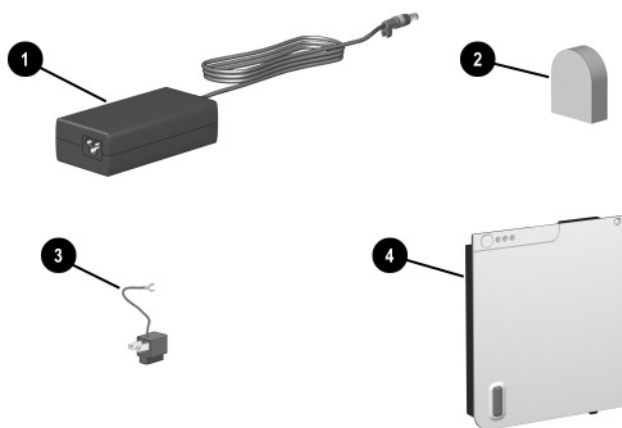
Additional Standard Components: Cord, Cables, and Pen Battery

❶	Power cord*	Connects the AC adapter to an AC electrical outlet.
❷	Pen AAAA battery	Standard alkaline battery that powers the pen. [†]
❸	Modem cable	<p>Connects the modem to an RJ-11 telephone jack or to a country-specific modem adapter. (A modem cable is included with internal modem models only.)</p> <p> The modem cable has a <i>6-pin</i> RJ-11 telephone connector at each end.</p>
❹	Network cable	<p>Connects the tablet PC to an RJ-45 (Ethernet network) jack. (A network cable is included with network models only.)</p> <p> The network cable has an <i>8-pin</i> RJ-45 network connector at each end.</p>

*Power cords vary in appearance by region.

[†]For pen battery insertion instructions, see Chapter 1, “Setting Up the Pen” section.

Adapters and Accessories



Additional Standard Components: Adapters and Accessories

❶	AC adapter*	Converts AC power to DC power.
❷	Country-specific modem adapter (included by region as required with modem models only)	Adapts the modem cable to a non-RJ-11 telephone jack.
❸	Japan-specific outlet adapter (Japan only)	Connects the AC adapter to a 2-prong electrical outlet.
❹	Battery pack	Runs the tablet PC when the tablet PC is not connected to external power.

*AC adapters vary in appearance by region. The only AC adapter that should be used with the tablet PC is the AC adapter included with the tablet PC or a replacement AC adapter provided by Compaq.

Tablet PC Keyboard Components

This section identifies the hardware components of an optional tablet PC keyboard.

- For information about detaching, attaching, and adjusting the keyboard, see Chapter 2, “Using the Tablet PC Keyboard” section.
- For information about using the keyboard keys and keypad, refer on the *Documentation Library* CD to the *Hardware Guide*, “Pen, Command Controls and Keyboards” chapter.

Front: Lights and Pointing Device



Keyboard Front Components: Lights and Pointing Device

① Caps lock light	On: Caps lock is on.
② Num lock light	On: The keypad is on.
③ Pointing stick	Moves the pointer and selects and activates items on the screen.
④ Left and right pointing stick buttons	Function like the left and right buttons on an external mouse.

Front: Keys



Keyboard Front Components: Keys

- | | |
|----------------------|---|
| ① Function keys (11) | <p>Perform system and application tasks. For example, in Windows and many applications, pressing F1 opens a Help file.</p> <ul style="list-style-type: none"> ■ To enter an F11 function, press F11/F12. ■ To enter an F12 function, press Fn+F11/F12. |
| ② Fn | <p>Combines with other keys to perform system tasks. For example, pressing Fn+num lk turns on the keypad.</p> |
| ③ Keypad keys (15)* | <p>Can be used like the keys on an external numeric keypad.</p> |
| ④ Microsoft logo key | <p>Displays the Windows Start menu.</p> |
| ⑤ Applications key | <p>Displays a shortcut menu for item beneath the pointer.</p> |

*For more information about using keypad keys, refer on the *Documentation Library* CD to the *Hardware Guide*, “Pen, Command Controls and Keyboards” chapter.

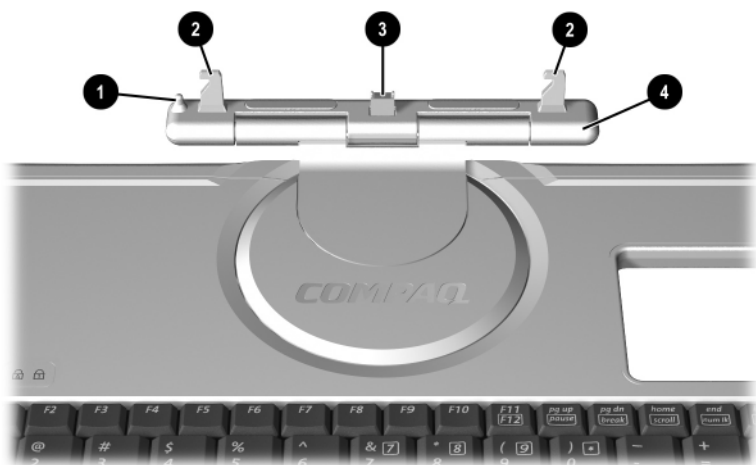
Front: Positioning and Security Features



Keyboard Front Components: Positioning and Security Features

❶	Rotation disk	Rotates the tablet PC while it is attached to the keyboard.
❷	Docking alignment notches (4)	Help guide the tablet PC and keyboard into an optional docking station.
❸	Keyboard latch	<p>When the tablet PC and keyboard are closed, locks the tablet PC to the keyboard:</p> <ul style="list-style-type: none">■ Slide to the right to lock the tablet PC to the keyboard.■ Slide to the left to unlock the tablet PC from the keyboard.

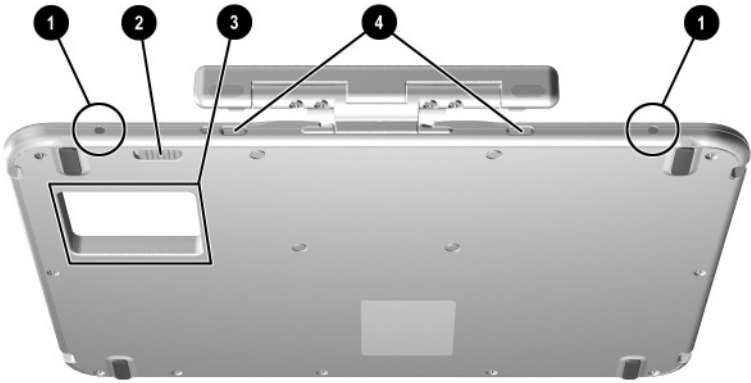
Top



Keyboard Top Components

❶ Alignment key	Inserts into the alignment key slot on the tablet PC to safeguard attachment procedures. For example, matching the alignment key to the alignment key slot on the tablet PC helps you correctly orient the tablet PC to the keyboard as you attach the tablet PC to the keyboard.
❷ Keyboard hooks (2)	Secure the tablet PC to the keyboard.
❸ Keyboard connector	Connects the keyboard to the tablet PC.
❹ Tilt adjustment	Tilts the tablet PC upward or downward while it is connected to the keyboard.

Back

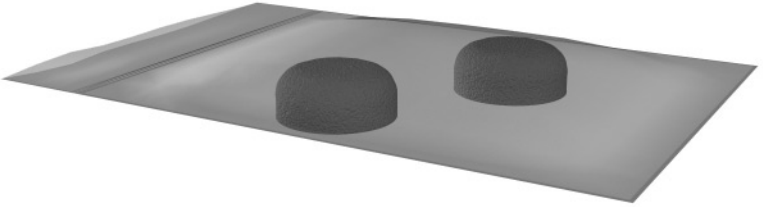


Keyboard Back Components

❶	Screen protector slots (2)	Secure a screen protector* to the keyboard.
❷	Attachment release switch	Releases attachments, such as the portfolio, a screen protector* or the tablet PC, from the keyboard.
❸	Docking connector pass-through	Allows the tablet PC to be connected to an optional docking station while the tablet PC is attached to the keyboard.
❹	Universal attachment slots (2)	Secure the portfolio, a screen protector,* or the tablet PC to the keyboard.

*A screen protector is included with an optional tablet PC docking station.

Additional Keyboard Standard Component



Additional Keyboard Standard Component

Spare pointing stick caps (2)

Replace a worn pointing stick cap.*

*For instructions, refer on the *Documentation Library* CD to the *Hardware Guide*, “Maintenance, Shipping and Travel” chapter.

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A

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